#### Koen Decorte



#### **The Zero-Code Revolution**

## Natural Language Processing Takes Over IBM i

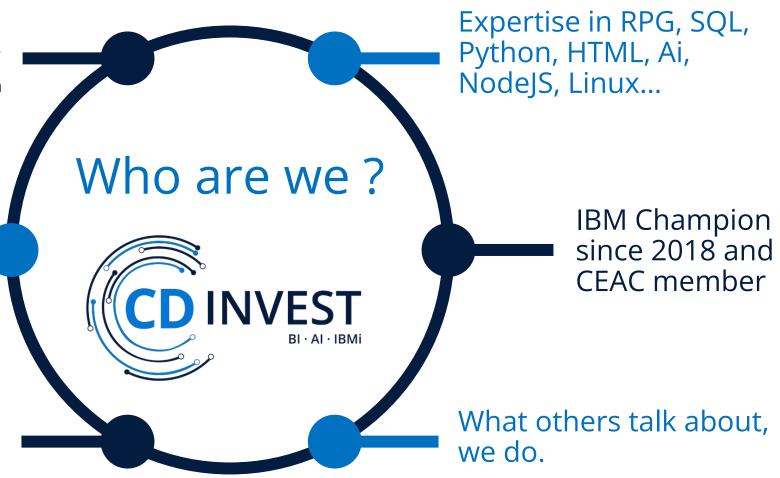
www.cdinvest.eu

International IBM i ISV and IBM business partner.

located in Antwerp, Belgium

Working with IBM i and its predecessors for more than 40 year

> Applications : CDErp, CDReport CD-Account accountancy, CDVts and MES.



### Agenda

- The current state of IBM i programming
- Introduction to NLP and its evolution
- The convergence of NLP and IBM i
- Practical applications and demonstrations
- Implementation roadmap
- Challenges and considerations
- Future outlook





# The current state of IBM i programming

#### The Promise of Zero-Code

- Democratization of system management
- Reduced technical barriers
- Faster development cycles
- Focus on business problems rather than syntax



#### Poll the Audience

- What programming languages do you currently use?
- Have you experimented with any NLP tools?
- What's your biggest challenge in IBM i development?



## The IBM i Legacy

- Brief history of IBM i (AS/400, iSeries, System i)
- Core strengths of the platform
- Evolution of programming approaches



#### Current Programming Landscape

- RPG, COBOL, CL, SQL
- Modern languages on IBM i (Java, Python, PHP, Node.js)
- Integrated development environments
- Current automation tools



#### The Paradox of IBM i

- Robust and reliable architecture
- Complex programming requirements
- Skills gap challenges
- Need for modernization while preserving investments



#### The Vision

- Conversational interaction with IBM i systems
- Natural language queries replacing SQL
- Voice-driven system management
- Al assistants collaborating with human operators



## What We'll Cover Today

- Technical underpinnings of NLP on IBM i
- Practical demonstrations
- Implementation approach
- Ethical considerations





## Understanding NLP fundamentals

## What is Natural Language Processing?

- Definition and core concepts
- Historical evolution
- Key components: tokenization, parsing, semantics
- Relationship to AI and machine learning



#### The NLP Revolution Timeline

- Early rule-based systems (1950s-1980s)
- Statistical NLP (1990s-2010s)
- Neural networks and deep learning (2010s)
- Transformer models (2017-present)
- Large language models (2020-present)



#### How Modern NLP Works

- Word embeddings and vector spaces
- Attention mechanisms
- Transformer architectures
- Context understanding
- Fine-tuning approaches



## Key NLP Capabilities

- Sentiment analysis
- Named entity recognition
- Syntax parsing
- Question answering
- Text generation
- Translation
- Summarization



### Large Language Models

- GPT, Gemma, DeepSeek, and other foundation models
- Training methodologies
- Parameter counts and model sizes
- Capabilities and limitations



### Enterprise NLP Applications

- Document processing
- Customer service automation
- Knowledge management
- Code generation
- Business intelligence



### NLP for Technical Systems

- Code generation capabilities
- System monitoring through natural language
- Automated documentation
- Conversational interfaces to databases



### Code Generation Examples

- SQL generation from natural language
- API development through conversation
- Database schema design through description
- RPG code translation to RPG free or other languages



### Understanding NLP Limitations

- Hallucinations and confidence issues
- Context window constraints
- Domain-specific knowledge challenges
- The need for human oversight



#### The Path from NLP to Zero-Code

- Supervised learning on existing codebases
- Domain-specific language models
- Integration with traditional systems
- Hybrid human-Al development approaches





## IBM i meets NLP

#### IBM i Architecture Overview

- Integrated DB2 database
- Single-level storage
- Object-based security
- Subsystem architecture
- Technology Independent Machine Interface (TIMI)



### Why IBM i is Uniquely Positioned for NLP

- Metadata-rich environment
- Integrated database
- Object-oriented architecture
- Structured system APIs
- Historical emphasis on abstract interfaces



## The NLP Integration Points

- Command line interfaces
- Database access layers
- System APIs
- IFS (Integrated File System)
- IBM i Navigator



#### Architectural Components

- NLP processing engine (local vs. cloud)
- Intent recognition system
- IBM i connector framework
- Security and authentication layer
- Audit and validation components



### NLP-Driven System Operations

- Starting/stopping subsystems
- Managing job queues
- Performance tuning
- Security administration
- Backup and recovery operations



#### Natural Language Database Interaction

- Conversational data retrieval
- Schema exploration through dialog
- Data visualization requests
- Complex query generation
- Data modification safeguards



## Application Development Transformation

- Describing business rules in natural language
- Automatic code generation
- Testing through conversation
- Documentation generation
- Continuous improvement through feedback



#### Integration with Existing Systems

- Mapping NLP intents to CL commands
- Bridging to RPG applications
- SQL generation for complex queries
- API creation through conversation
- Legacy modernization approaches



#### Zero-Code Development Process

- Business requirement articulation
- NLP interpretation and clarification
- Solution design through dialog
- Implementation without manual coding
- Testing and refinement conversations





## Practical applications and demonstrations

### Demo: System Inquiry

- "Show me active jobs consuming the most CPU"
- "Which users are currently logged in?"
- "Reset a user Password"
- "How much free storage remains in ASP1?"



#### Query cpu usage



Koen Decorte 3:19 PM

hello



ibot APP 3:19 PM

Hello, pleased to see you again. I am your virtual helpdesk agent.



Koen Decorte 3:19 PM

what is cpu usage?



ibot APP 3:20 PM

Querying IBM i to get CPU value...

Percentage CPU used is 3.70%.





## Query disk usage



**Koen Decorte** 3:20 PM what is disk usage?



ibot APP 3:20 PM
Querying IBM i to get ASP value...

Percentage system ASP used is 62.95%.



### Reset user password



**Koen Decorte** 11:26 AM i can not log on



ibot APP 11:26 AM

Do you see your IBM i connexion screen?



Koen Decorte 11:26 AM

yes



ibot APP 11:26 AM

What is your IBM i ID (USRPRF)?



Koen Decorte 11:26 AM

koen



ibot APP 11:26 AM

Your user profile seems good. I don't see anything abnormal. Please contact helpdesk.



### Demo: Application Modification

- "Add a discount field to the customer master"
- "Create a validation rule for the new discount field"
- "Modify the order entry screen to display the discount"
- "Update all reports to include discount information"



#### Demo: Modernization

- "Convert this RPG III program to free-form RPG"
- "Create a REST API for the inventory system"
- "Generate a web interface for customer maintenance"
- "Implement mobile access to sales data"



#### DEMO: DevOps

- Check code on Quality
- Check code security rules
- Generate code documentation



# Security Analysis with Al

Dedicated security scanning identifies potential vulnerabilities in RPG code before deployment.

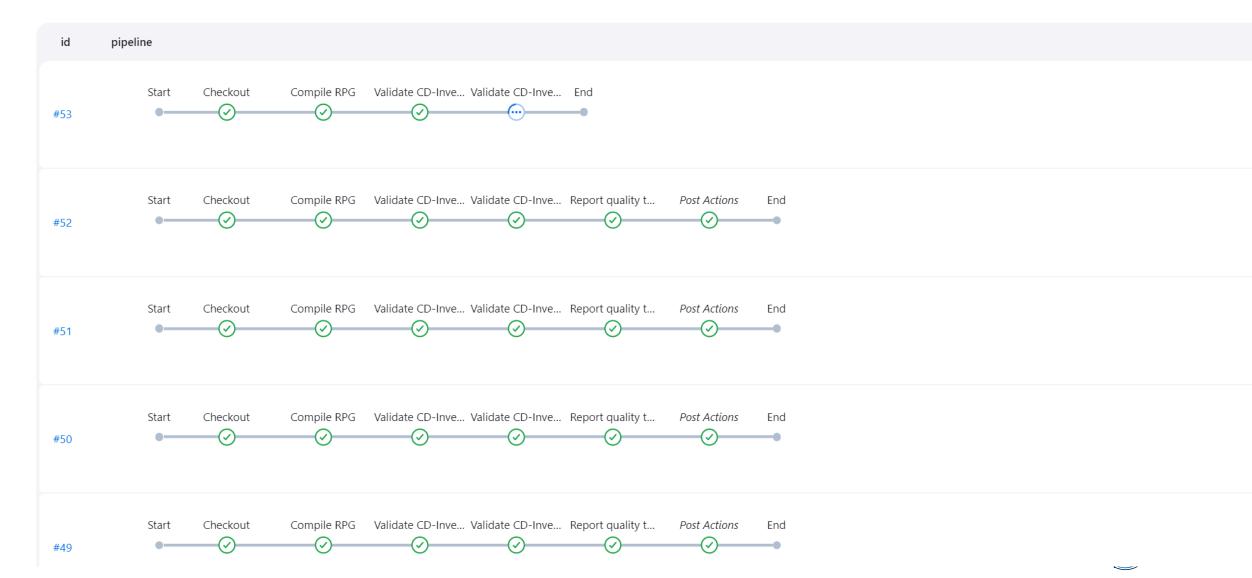
#### **Security Vulnerabilities Detected:**

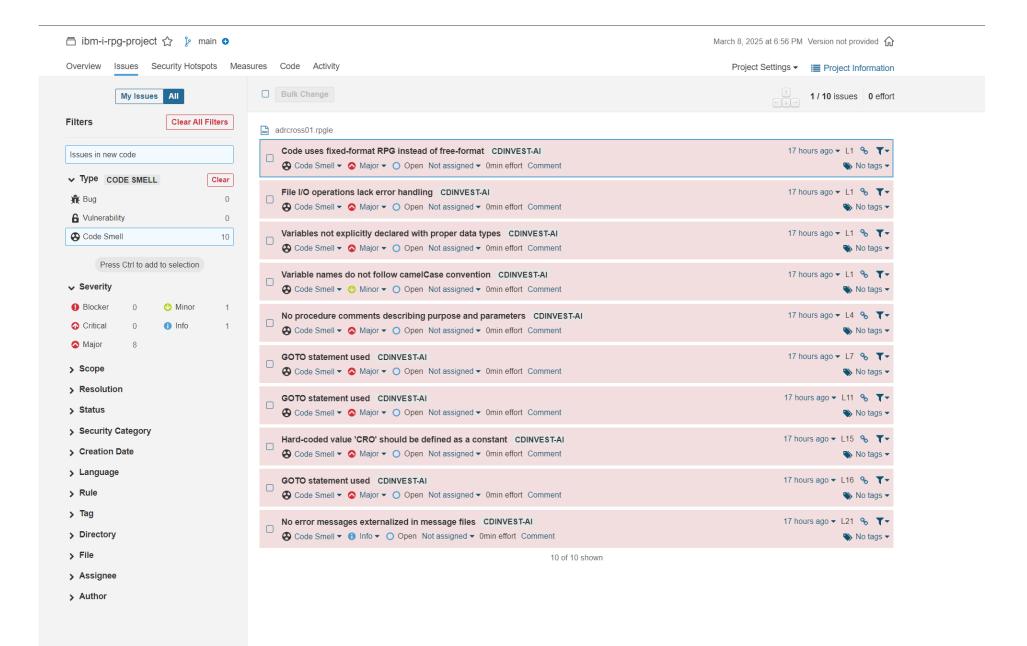
- SQL injection vulnerabilities
- Improper input validation
- Hardcoded credentials
- Insecure authorization
- Buffer overflows
- Path manipulation issues
- Missing error handling in security-critical code



Dashboard > IBM-i-RPG-Pipeline > Stages

#### Build IBM-i-RPG-Pipeline









ENDIE



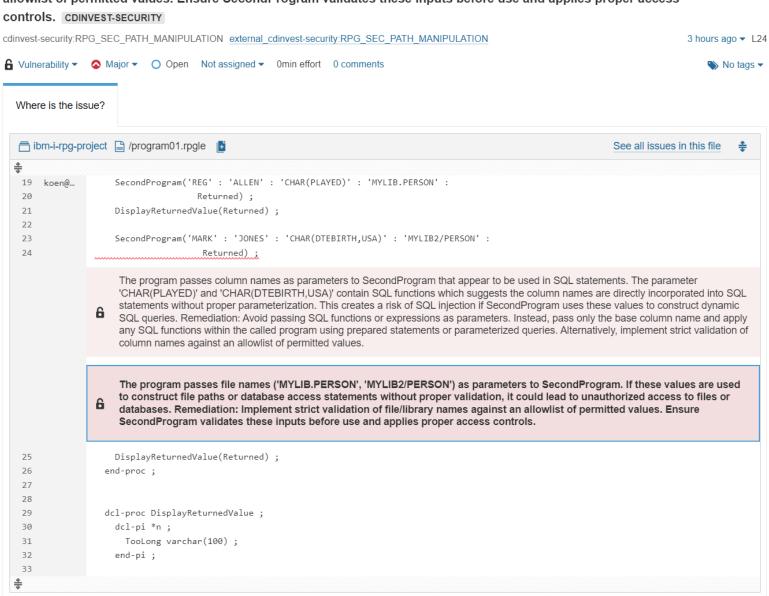
```
cdinvest-ai:COMPANY RULE 3 external cdinvest-ai:COMPANY RULE 3
                                                                                                                           2 hours ago ▼ L12
No tags ▼
  Where is the issue?
   ibm-i-rpg-project | /program01.rpgle |
                                                                                                              See all issues in this file
                    *n varchar(20) const ; // Last name
    7 koen@...
                    *n varchar(50) const; // Column name
    8
                    *n varchar(21) const ; // File name
                    *n varchar(100) ;
                                        // Returned value
   10
   11
                  end-pr ;
   12
                SQL injection vulnerability: Column name parameter is directly used in SQL statement without validation
                    No error handling for SecondProgram call
   13
                  dcl-proc Main ;
   14
                    dcl-s Returned varchar(100);
   15
                SQL injection vulnerability: Column name contains SQL function CHAR() that could be exploited
                    SecondProgram('THOMAS' : 'MCNULTY' : 'PLACEBIRTH' : 'PERSON' : Returned) ;
   16
                    DisplayReturnedValue(Returned);
   17
   18
                    SecondProgram('REG': 'ALLEN': 'CHAR(PLAYED)': 'MYLIB.PERSON':
   19
                SQL injection vulnerability: Column name contains SQL function CHAR() that could be exploited
                                   Returned);
   20
   21
                    DisplayReturnedValue(Returned);
```

Get permalink %

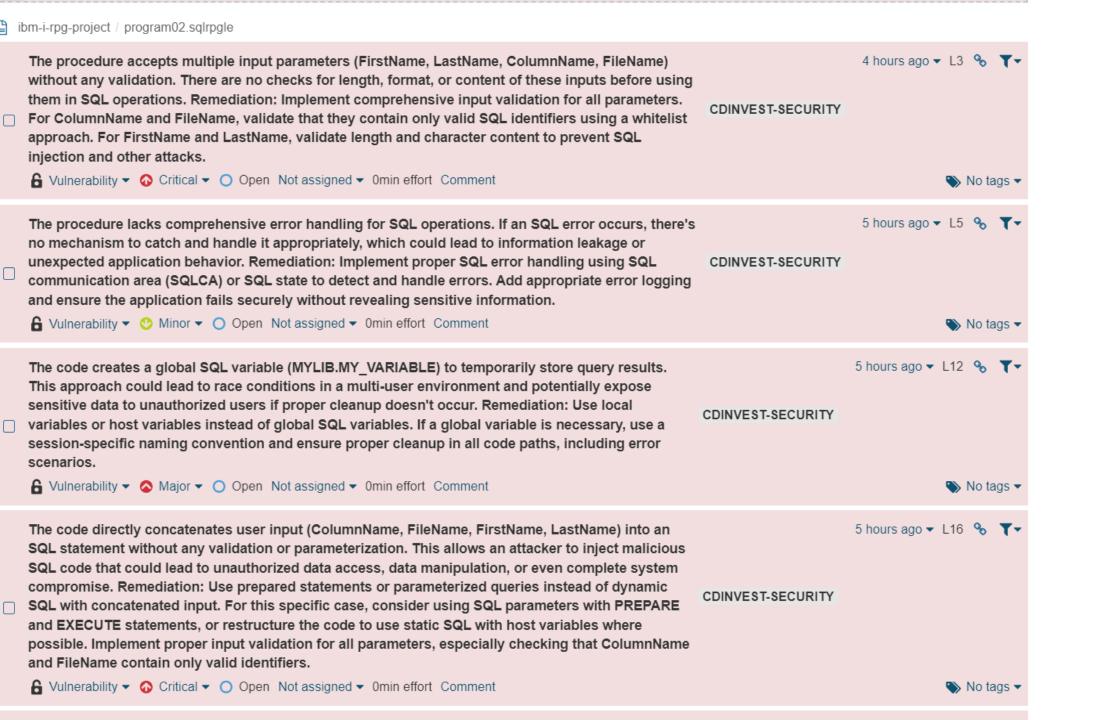
No error handling for SecondProgram call CDINVEST-AI



The program passes file names ('MYLIB.PERSON', 'MYLIB2/PERSON') as parameters to SecondProgram. If these values are used to construct file paths or database access statements without proper validation, it could lead to unauthorized access to files or databases. Remediation: Implement strict validation of file/library names against an allowlist of permitted values. Ensure SecondProgram validates these inputs before use and applies proper access controls. CDINVEST-SECURITY









#### Demo: Database and document operations

- "Show me customers who haven't ordered in 6 months"
- "Create a report of inventory items below reorder point"
- "What were our top-selling products last quarter?"
- "Find transactions with potential data quality issues"





















jori-ikz-test

jori-ikz



Retrieval testing

Configuration

Knowledge Base / Dataset

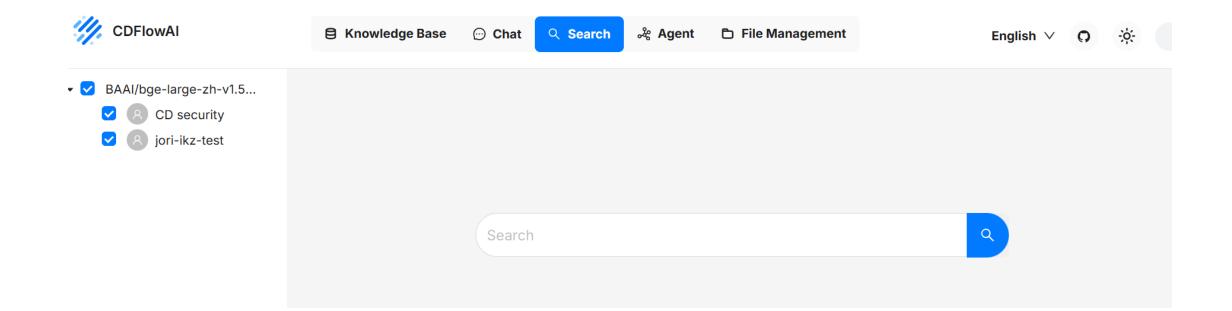
#### Dataset

Please wait for your file to finish parsing before starting an Al-powered chat.

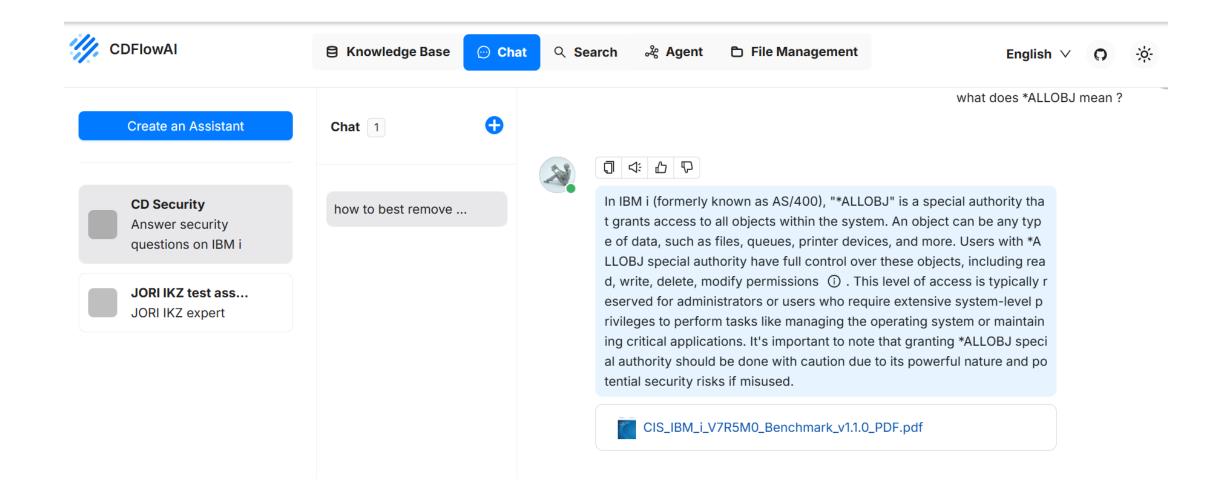


Name	Chunk Number	Upload Date	Chunk Method	Enable
■ FPAPO180420 Pa	4	21/01/2025 14:42:46	General	
⇒ FOPTE130228 Op	18	21/01/2025 14:42:46	General	
= FMANU200708 m	5	21/01/2025 14:42:46	General	
~ FMAQUIQQQ44E M	EO	01/01/0005 14:40:46	Canaral	

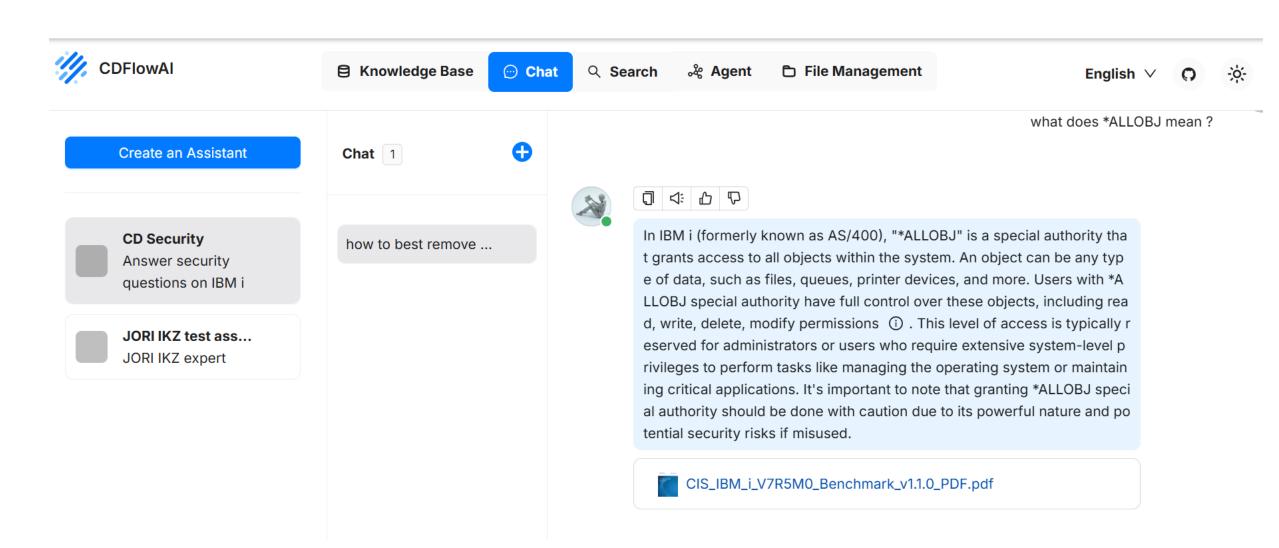
















# Implementation roadmap

#### Readiness Assessment

- Technical infrastructure requirements
- Skills inventory
- Application portfolio analysis
- Business process documentation
- Data quality evaluation



# Proof of Concept Framework

- Scope definition
- Success criteria
- Resource requirements
- Timeline expectations
- Risk mitigation strategies



#### Technical Architecture

- On-premises vs. cloud components
- Security framework
- Integration points
- Scalability considerations
- Disaster recovery implications



#### NLP Engine Selection

- Build vs. buy considerations
- Vendor comparison
- IBM-specific options
- Open-source alternatives
- Custom development needs



#### Data Preparation

- System metadata organization
- Application documentation digitization
- Business process mapping
- Training data collection
- Knowledge base development



# Training and Fine-tuning

- IBM i domain adaptation
- Company-specific terminology
- Industry-specific requirements
- Technical dialect understanding
- Continuous learning framework



# Security Framework

- Authentication mechanisms
- Authorization controls
- Audit logging requirements
- Data protection considerations
- Regulatory compliance implications



### Integration Strategy

- IBM i Navigator integration
- Development environment connections
- Business application touchpoints
- Mobile and web interfaces
- API ecosystems



# Change Management

- Skills transition planning
- Role evolution for IBM i professionals
- Training programs
- Communications strategy
- Organizational impact assessment



### Phased Implementation Approach

- Phase 1: Read-only operations
- Phase 2: Minor system modifications
- Phase 3: Database operations
- Phase 4: Application development
- Phase 5: Full zero-code operations



#### Governance Model

- Oversight committee structure
- Quality assurance processes
- Approval workflows
- Exception handling
- Performance monitoring



#### Risk Management

- System integrity protections
- Rollback mechanisms
- Testing frameworks
- Performance degradation mitigations
- Business continuity planning



### Cost-Benefit Analysis

- Implementation costs
- Training investments
- Infrastructure upgrades
- Productivity gains
- Error reduction savings
- Time-to-market improvements



#### Success Metrics Framework

- Development velocity KPIs
- System performance indicators
- User adoption measurements
- Business outcome impacts
- ROI calculation methodology





# Challenges and considerations

### Technical Challenges

- Integration complexity with legacy systems
- Performance overhead
- Reliability concerns
- Scaling for enterprise workloads
- Version control and change management



### Quality Assurance Transformation

- Testing natural language interactions
- Validation methodologies
- Edge case identification
- Regression testing approaches
- Quality metrics evolution



# Security Implications

- Attack surface changes
- Prompt injection risks
- Authentication challenges
- Audit trail requirements
- Data protection considerations



#### **Ethical Considerations**

- Bias in language models
- Transparency requirements
- Explainability challenges
- Accountability frameworks
- Human oversight necessity



#### Workforce Transformation

- Evolving roles for programmers
- New skills requirements
- Career path modifications
- Training and certification needs
- Organizational structure impacts



# Regulatory Compliance

- Audit requirements
- Documentation changes
- Validation processes
- Industry-specific regulations
- International considerations



# Data Privacy Concerns

- Information handling in NLP systems
- Confidentiality safeguards
- Data residency implications
- Anonymization techniques
- Consumer protection requirements



## Business Process Adaptation

- Process documentation improvements
- Workflow modifications
- Decision authority frameworks
- Exception handling procedures
- Change management processes



#### **Cost Considerations**

- Implementation investments
- Ongoing operational costs
- Training expenditures
- Support requirements
- ROI timeline expectations



# Limitations of Current Technology

- Domain-specific knowledge gaps
- Complex reasoning challenges
- Creative problem-solving boundaries
- Contextual understanding limitations
- Ethical judgment constraints



# Human-in-the-Loop Requirements

- Review processes
- Override mechanisms
- Knowledge transfer approaches
- Continuous improvement feedback
- Accountability frameworks



# Cultural Adaptation

- Organizational readiness assessment
- Leadership buy-in strategies
- User acceptance approaches
- Change resistance management
- Communication frameworks





# Future Outlook

# Evolution of NLP Technology

- Multimodal AI integration
- Reasoning capabilities enhancement
- Domain-specific specialization
- Quantum computing impacts
- Human-Al collaboration advancements



#### IBM i Platform Evolution

- IBM's strategic direction
- Database enhancements
- Cloud integration roadmap
- Hardware innovation impacts
- Ecosystem development



# Converging Technology Trends

- Edge computing implications
- IoT integration opportunities
- Blockchain synergies
- Advanced analytics fusion
- Augmented reality interfaces



#### Skills of the Future

- Business-technology translation
- Al oversight competencies
- Prompt engineering expertise
- System design capabilities
- Ethical technology governance



## Organizational Structure Evolution

- IT department transformation
- Citizen developer enablement
- Center of Excellence models
- Governance framework adaptation
- Cross-functional collaboration approaches



# Beyond Zero-Code: Thought-Driven Computing

- Brain-computer interface possibilities
- Ambient computing concepts
- Anticipatory system behavior
- Emotion-aware interactions
- Autonomous optimization



# Research Opportunities

- IBM i-specific NLP training methodologies
- Domain adaptation techniques
- Security framework innovations
- Performance optimization approaches
- User experience enhancements





# Conclusion

#### Call to Action

- Community involvement opportunities
- Early adopter programs
- Research partnerships
- Feedback mechanisms
- Implementation support resources



# Closing toughts

- Key takeaways





#### **Thank You**

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