



Koen Decorte

Unlocking the Potential of AI in Enterprise:

AI and Machine Learning Integration with IBM i

[www.cdinvest.eu](http://www.cdinvest.eu)

International IBM i ISV and IBM business partner .

located in Antwerp, Belgium and Madrid Spain

Working with IBM i and its predecessors for more than 40 year

Applications : CDQuery, CD-Account accountancy, CDVts and MES.

Who are we ?



Expertise in RPG, SQL, PHP, HTML, Unity, nodejs, linux...

IBM Champion since 2018 and CEAC member

What others talk about, we do.

# Our Case studies



# AI and Its Importance in Today's Business Landscape



# What is AI ?

Definition of Artificial Intelligence: "Artificial Intelligence (AI) refers to the simulation of human intelligence processes by machines, especially computer systems. These processes include learning, reasoning, problem-solving, perception, and language understanding."

## Artificial Intelligence (AI)

= science of making computers do things that require intelligence when done by humans.

Above intelligent or Abysmal idiot ?

# Why is AI important ?

## **Efficiency and Productivity:**

AI can automate routine tasks, allowing employees to focus on more strategic activities. This leads to increased productivity and operational efficiency.

## **Data-Driven Decisions:**

AI systems can analyze vast amounts of data quickly and accurately, providing insights that help in making informed decisions.

# Why is AI important ?

## **Enhanced Customer Experience:**

AI-driven solutions like chatbots and personalized recommendations improve customer engagement and satisfaction.

## **Innovation and Competitive Advantage:**

Companies that leverage AI can innovate faster and more effectively, gaining a competitive edge in the market.

# Types of AI Technologies

## **Machine Learning (ML):**

**Definition:** A subset of AI that involves training algorithms to learn from and make predictions or decisions based on data.

**Examples:** Predictive analytics, recommendation systems, fraud detection.

## **Natural Language Processing (NLP):**

**Definition:** A field of AI focused on the interaction between computers and humans through natural language. It enables machines to understand, interpret, and respond to human language.

**Examples:** Chatbots, sentiment analysis, language translation.

# Types of AI Technologies

## **Computer Vision:**

**Definition:** An area of AI that enables machines to interpret and make decisions based on visual inputs from the world.

**Examples:** Image recognition, facial recognition, autonomous vehicles.

## **Robotic Process Automation (RPA):**

**Definition:** The use of software robots to automate highly repetitive and routine tasks normally performed by a human.

**Examples:** Data entry, transaction processing, compliance reporting.

# Types of AI Technologies

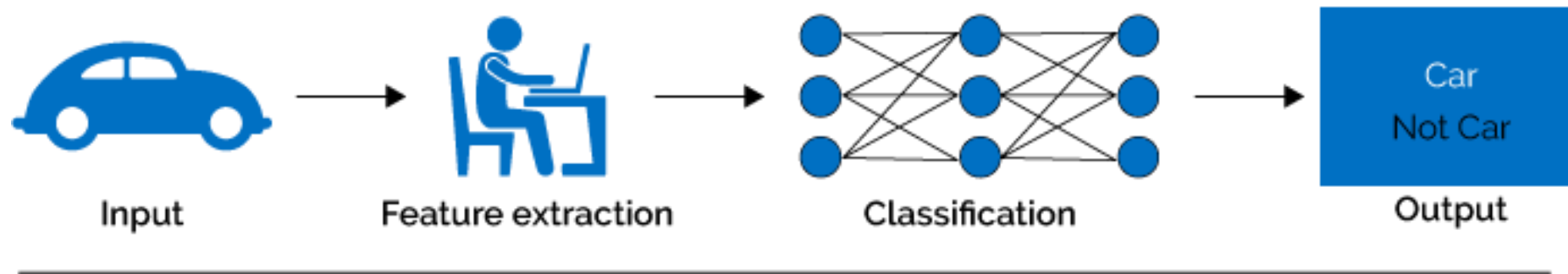
## **Deep Learning:**

**Definition:** A subset of machine learning involving neural networks with many layers, capable of learning from large amounts of data.

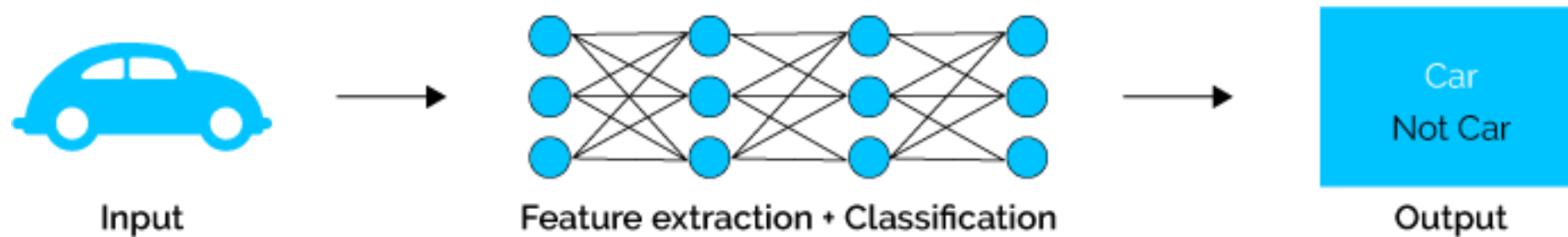
**Examples:** Speech recognition, advanced image recognition, natural language understanding.

# ML & DL

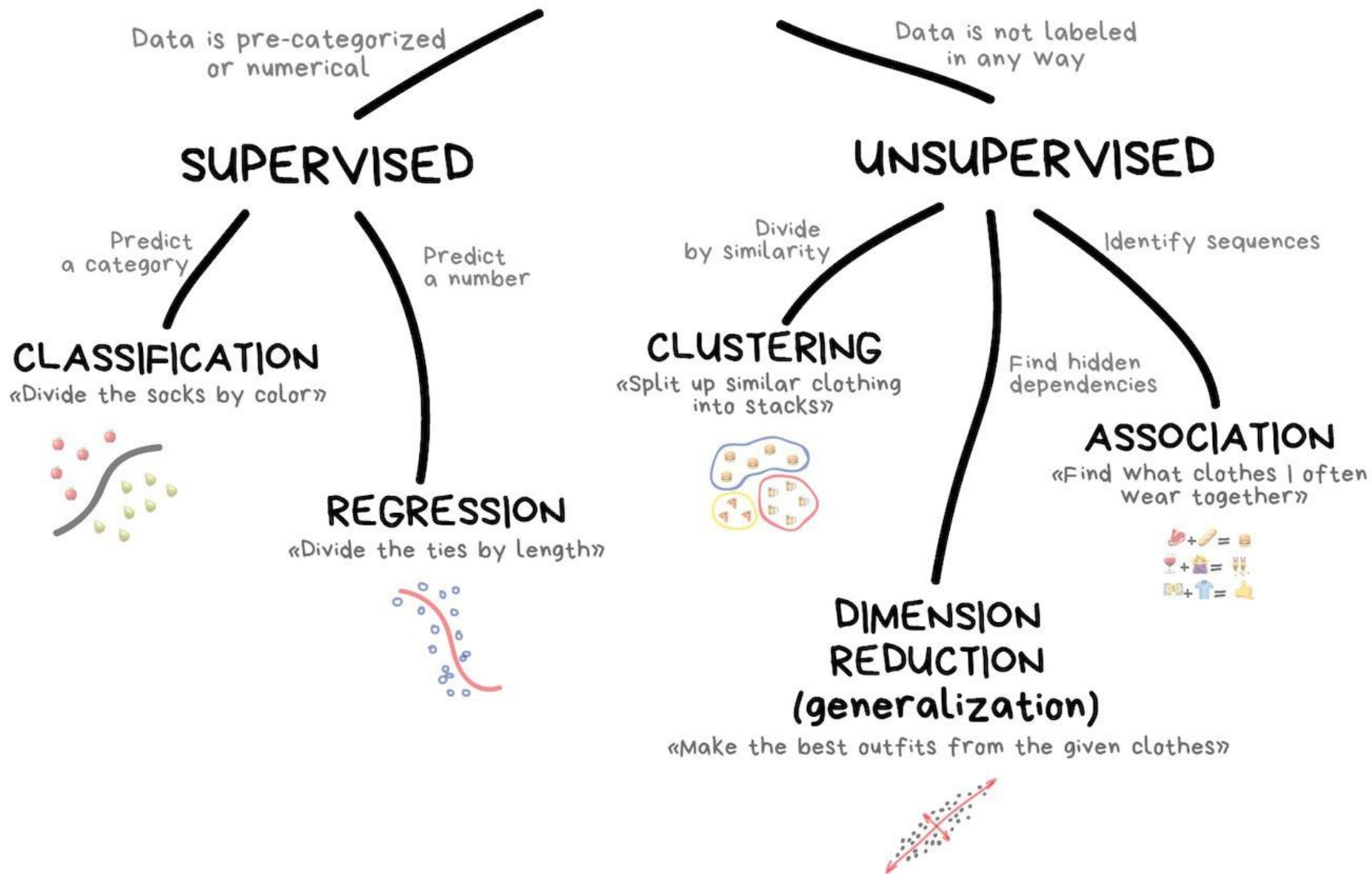
## Machine Learning



## Deep Learning



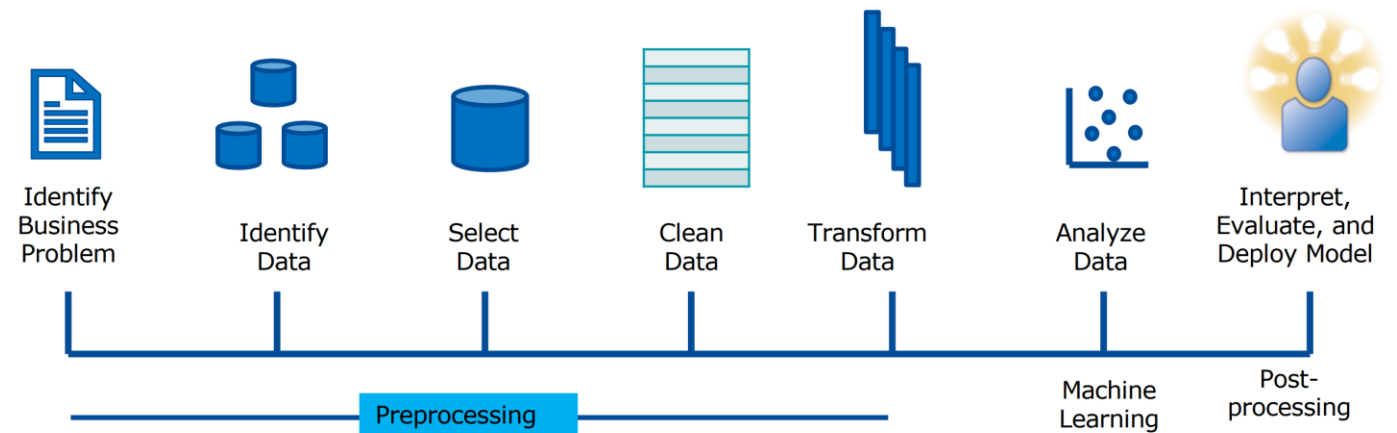
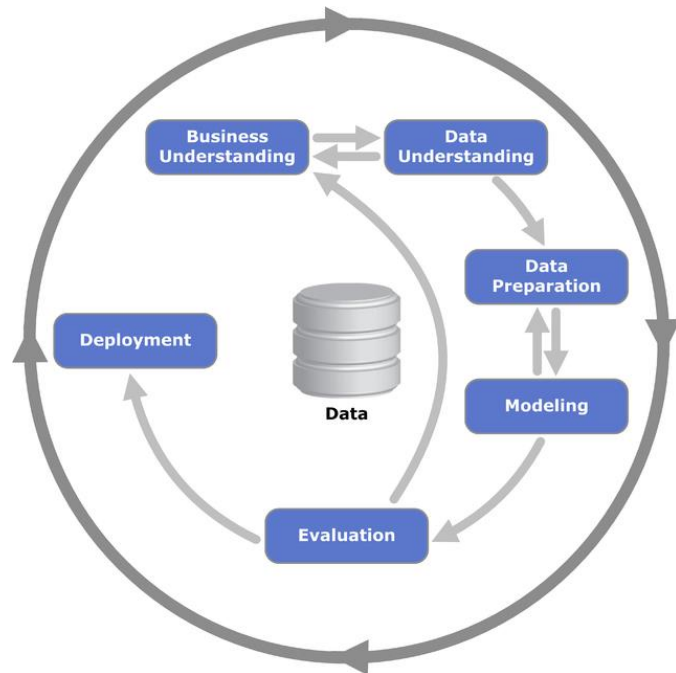
# CLASSICAL MACHINE LEARNING





# What does an AI project look like?

- Cross-industry standard process for data mining – CRISP-DM
- Very popular analytics model that describes typical steps applied by data scientists



Importance of AI in Enterprise

Efficiency and Automation

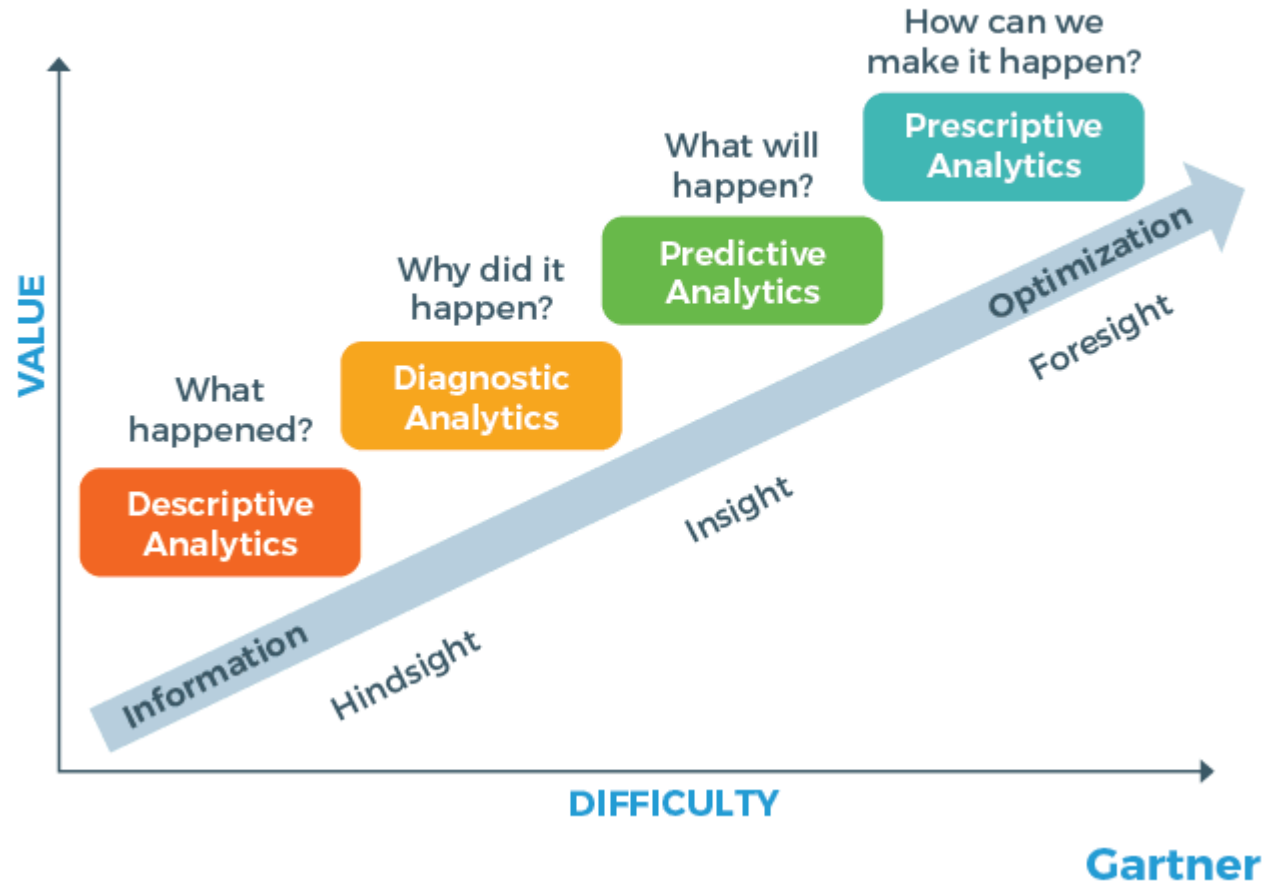
Data Insights and Decision Making

Personalization and Customer Engagement

Innovation and Competitive Edge

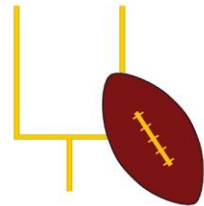
# What does an AI project look like?

## Analytic Value Escalator



# Correlation does not imply causation

## ① Random coincidence



Football team's record

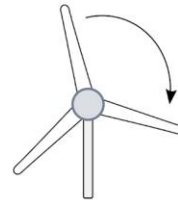


Presidential election

## ② Reverse causality



Wind

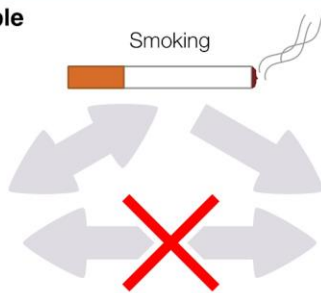


Spinning windmill

## ③ Confounding variable



Alcohol consumption



Smoking



Lung cancer

# AI does not want your job !

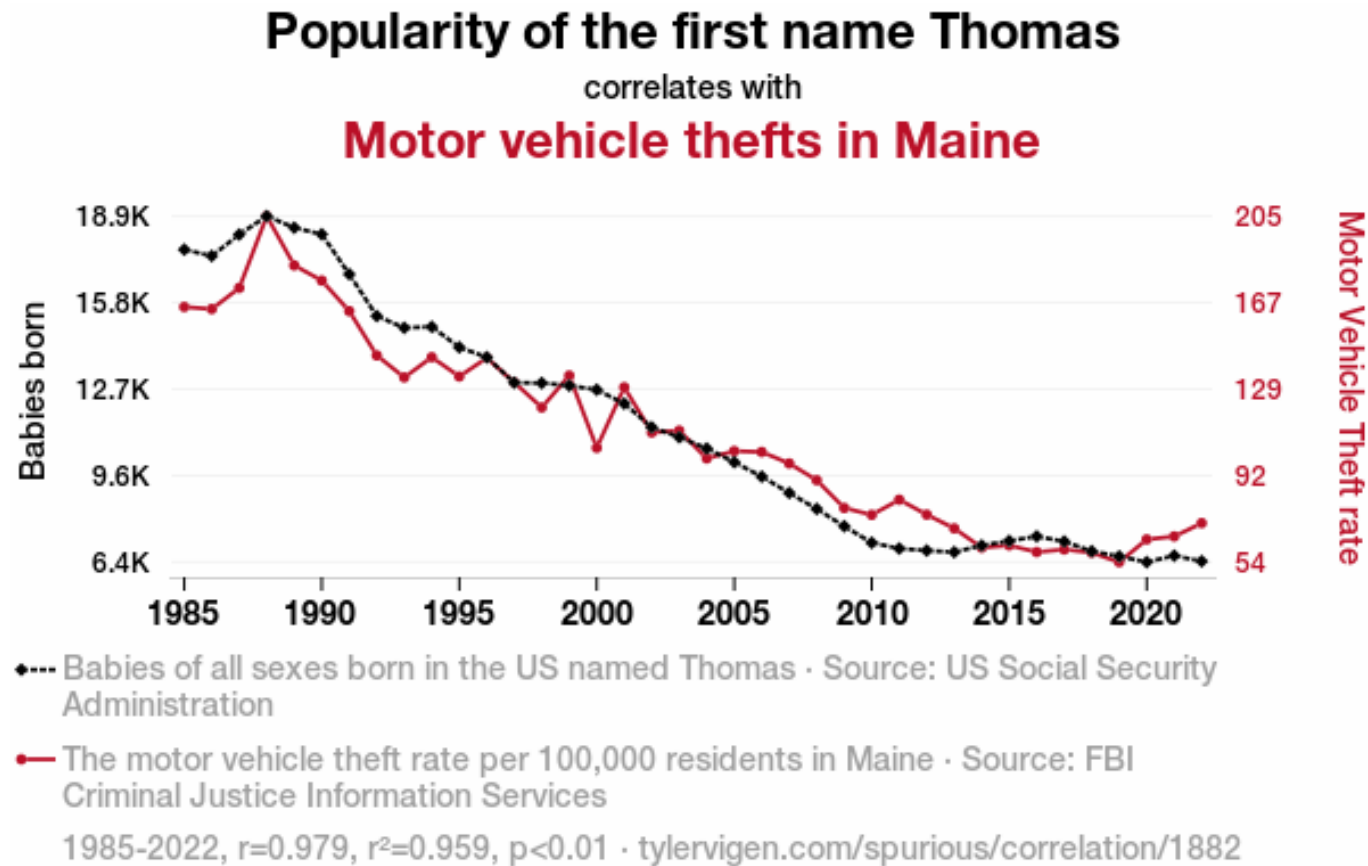




AI does not want your job !



# Heads up



How it Started



I can perform regression analysis on data.

How we made it better



I can recognize patterns in data & generalize

How we made it practical for real world



I can learn and generate written content.

How we made it feel like a magic



I can perceive and recreate visual images, reason in natural lang

How we started leveraging to real world use cases



I can comprehend queries and reply by orchestrating AI tools/agents.

How we will make AI understand our world

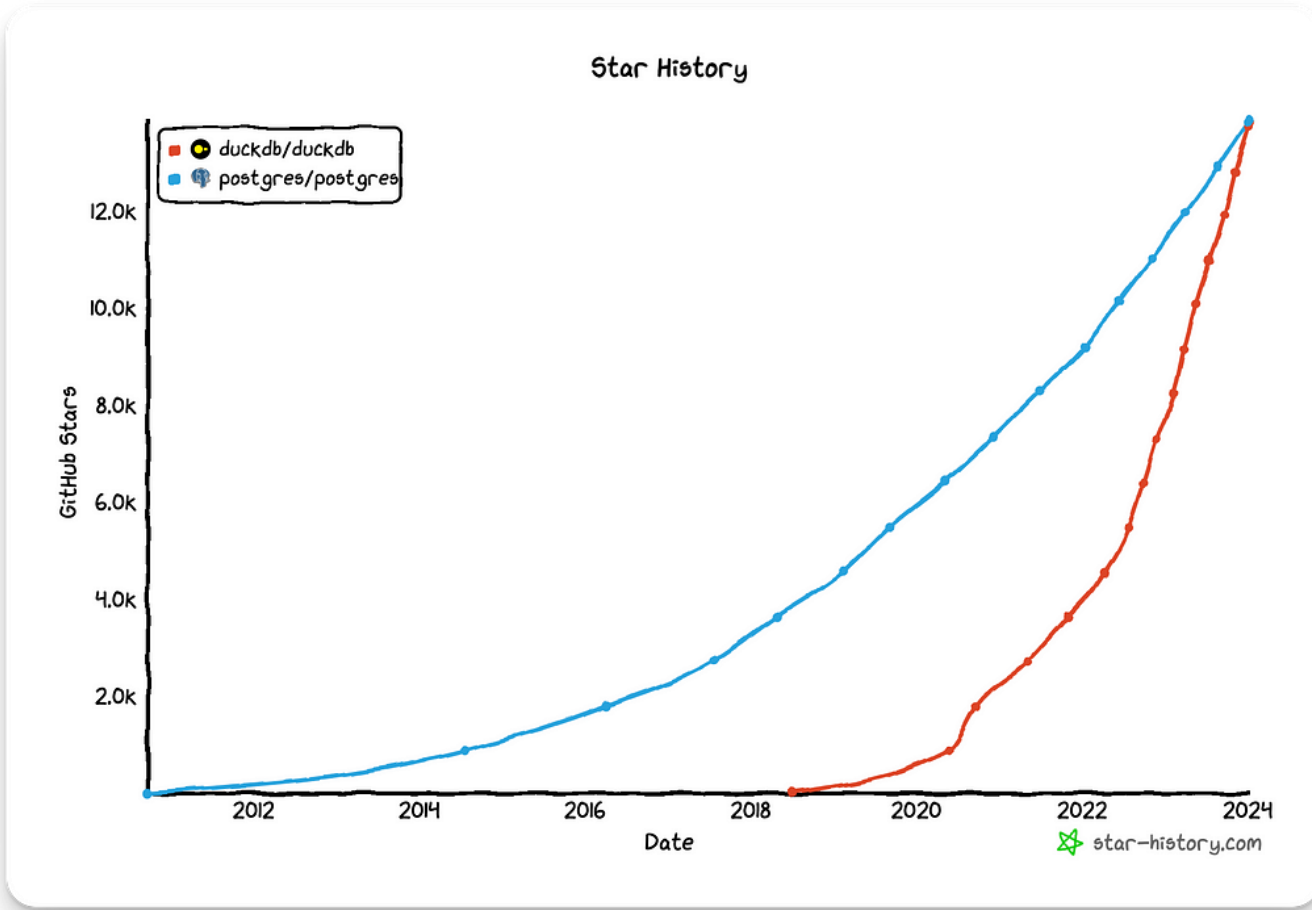


Spatial Intelligence

I can visually perceive objects/scenes, predict physical behaviors, and take embodied action (spatial intelligence) - e.g. seeing a fish pot about to fall off a table triggers an urge to catch it before it hits the ground.



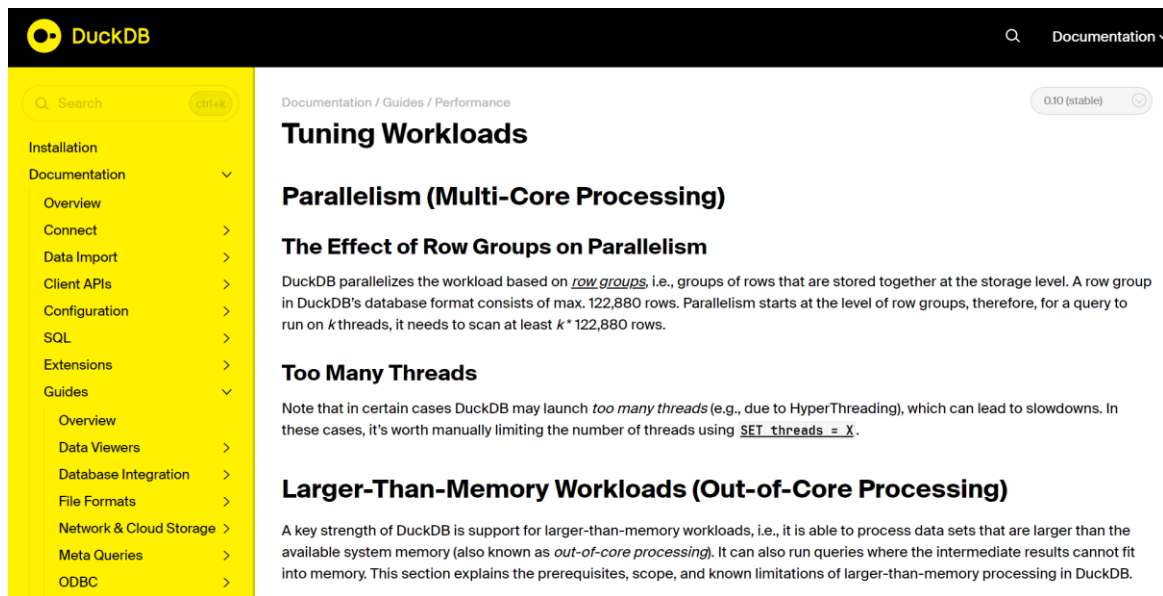
# Why AI on IBM i ? – Single level Storage on DB !



# Why AI on IBM i ? – Single level Storage on DB !

**Stability and Efficiency:** DuckDB is designed to handle workloads [beyond memory limits](#) (albeit with some limitations). This is particularly relevant in scenarios where the analyzed datasets are

RAM but small enough to fit on



The screenshot shows the DuckDB documentation website. The top navigation bar includes the DuckDB logo, a search bar, and a 'Documentation' dropdown menu. The left sidebar contains a navigation menu with categories like Installation, Documentation, Overview, Connect, Data Import, Client APIs, Configuration, SQL, Extensions, Guides, Overview, Data Viewers, Database Integration, File Formats, Network & Cloud Storage, Meta Queries, and ODBC. The main content area is titled 'Tuning Workloads' and includes sections for 'Parallelism (Multi-Core Processing)', 'The Effect of Row Groups on Parallelism', 'Too Many Threads', and 'Larger-Than-Memory Workloads (Out-of-Core Processing)'. The 'Too Many Threads' section notes that DuckDB may launch too many threads due to HyperThreading, which can lead to slowdowns, and suggests manually limiting the number of threads using `SET threads = X`.

# The Rise of AI

Advancements in deep learning and neural network architectures have fueled recent breakthroughs in AI.

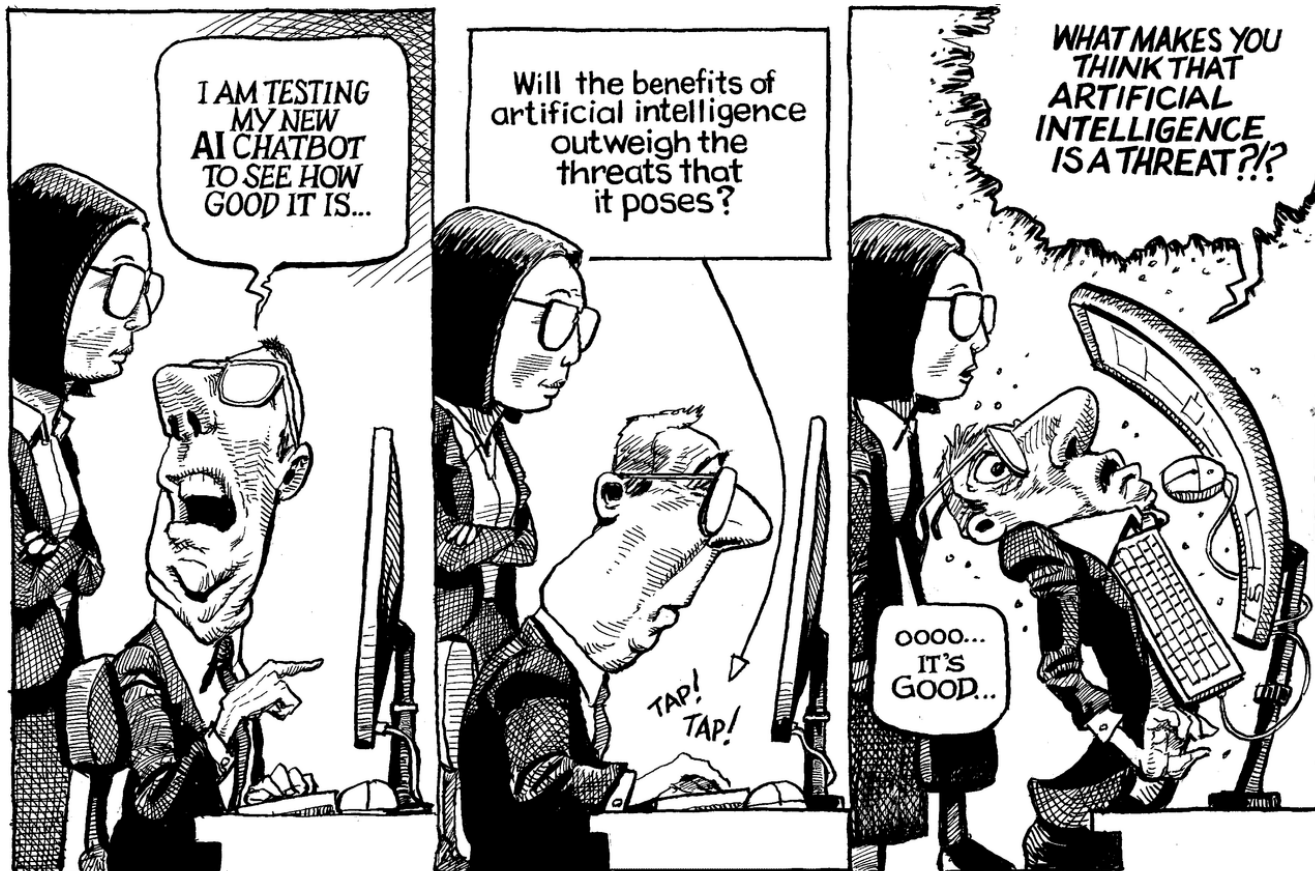
Key milestones:

- ImageNet competition
- Emergence of self-driving cars
- AlphaGo's victory over human champions
- GPT-'s natural language understanding
- ....

# Ethical Considerations

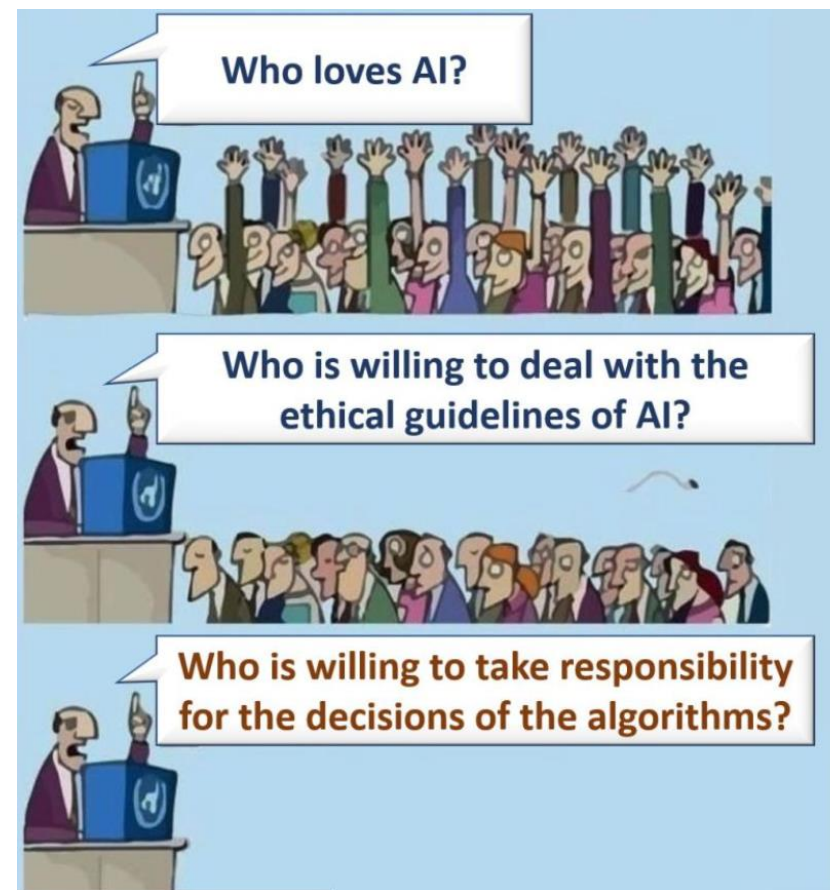
- Ethical implications:
  - Bias
  - Privacy
  - Accountability
  - Job displacement
  - Explainable AI

# Ethical Considerations



Economist.com

Kal



# Challenges





# AI in action

- OCR applications / automated processes
- Fraud detection
- Geomarketing
- Recommender systems
- Forecasting
- Travelling Salesmen
- .....
- AI-driven solutions are reshaping industries and improving efficiency

# Challenges and Opportunities

- Challenges:
  - Data quality issues
  - Talent shortages
  - Regulatory hurdles
  - Public skepticism
- Opportunities:
  - Collaborative initiatives



# AI Applications in Enterprise

# Customer Service

## Chatbots and Virtual Assistants


**Function:** AI-powered chatbots and virtual assistants handle customer inquiries, provide support, and resolve issues in real-time.


**Benefits:** 24/7 availability, instant responses, cost savings, and improved customer satisfaction.


**Example:** A telecom company using a chatbot to assist customers with troubleshooting and billing inquiries.


# System Chatbot example


---


 **Koen Decorte** 2:37 PM  
hello


 **ibot** APP 2:37 PM  
Hello, pleased to see you again. I am your virtual helpdesk agent.


 **Koen Decorte** 2:38 PM  
hello


 **ibot** APP 2:38 PM  
Hello! I'm here to help you. Just say the word.


 **Koen Decorte** 2:38 PM  
what is disk usage


 **ibot** APP 2:38 PM  
Querying IBM i to get ASP value...  
Percentage system ASP used is 63.00%.


 **Koen Decorte** 2:38 PM  
what is cpu usage

 **ibot** APP 2:38 PM  
Querying IBM i to get CPU value...  
Percentage CPU used is 3.00%.

 **Koen Decorte** 2:38 PM  
i can not log on

 **ibot** APP 2:38 PM  
Do you see your IBM i connexion screen?

 **Koen Decorte** 2:38 PM  
yes

 **ibot** APP 2:38 PM  
What is your IBM i ID (USRPRF)?

# Marketing

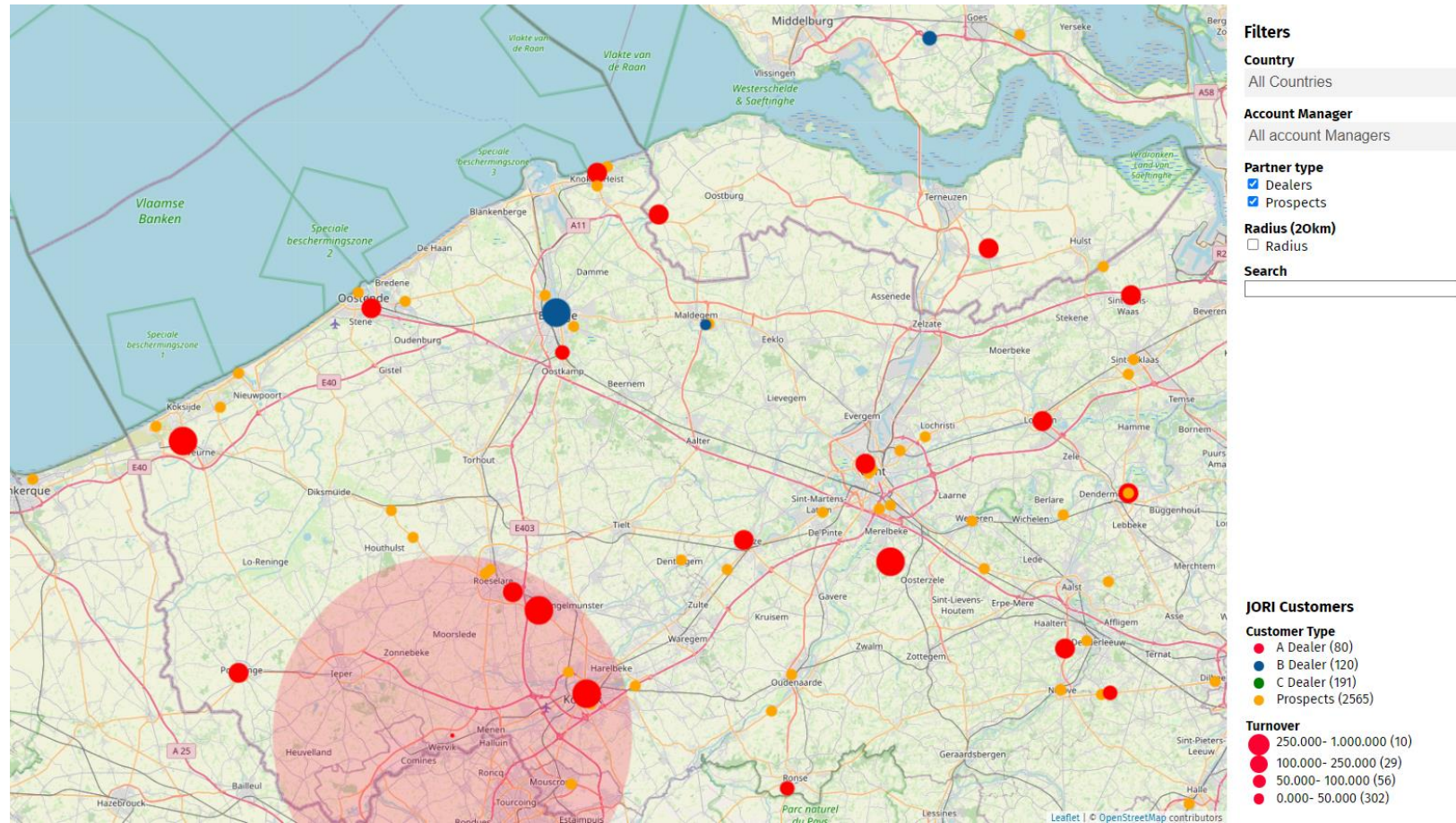
## Predictive Analytics

**Function:** AI analyzes historical data to predict future customer behaviors, trends, and outcomes.

**Benefits:** Optimized marketing campaigns, better targeting, higher conversion rates.

**Example:** An e-commerce platform using predictive analytics to recommend products to customers based on their browsing and purchase history.

# Geomarketing



# Marketing

## Personalization:

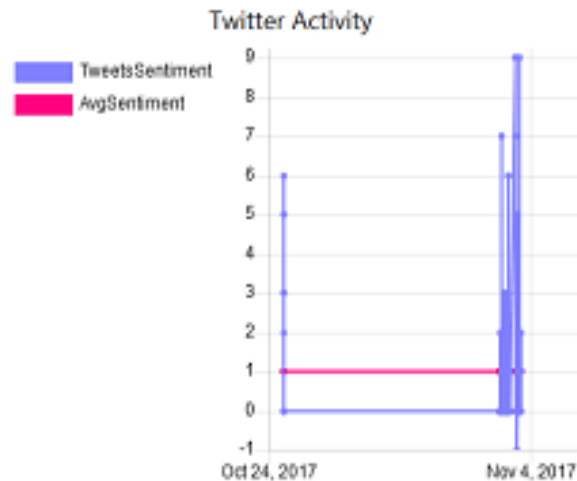
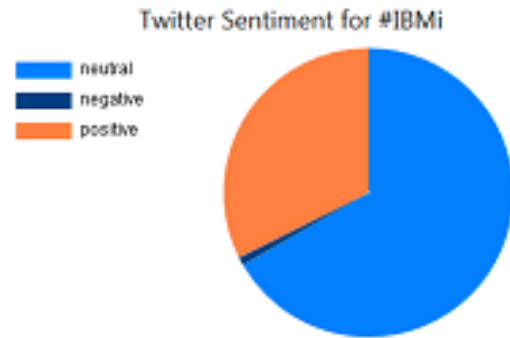
**Function:** AI creates personalized content and offers for individual customers based on their preferences and behavior.

**Benefits:** Enhanced customer experience, increased engagement, and loyalty.

**Example:** A streaming service using AI to personalize content recommendations for viewers.

# Sentiment analysis

## Social Media Overview

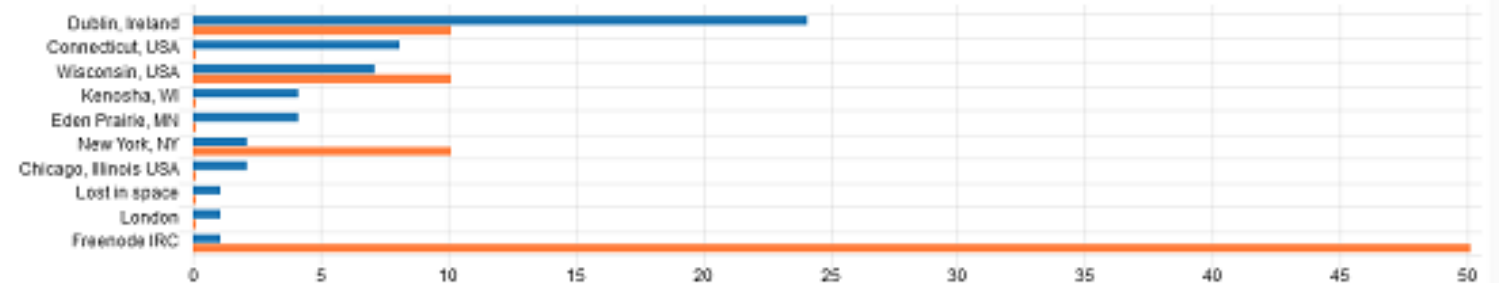


## TOP Recent Tweets

Tweet	Name	Location	Sentiment	TimeStamp
RT: @FloydDelMuro-See how walls co	michentr	Dublin, Ireland	0	2017-11-03-14.55.36.464683
See how walls continue to crumble	FloydDelMuro	Chicago IL	0	2017-11-03-14.55.36.321790
The latest PHP on #IBMi #INI! https	gmantechi	Delavan WI	2	2017-11-03-14.17.52.764318
RT: @COMMONug-RT @J_Buck51: #acces	michentr	Dublin, Ireland	1	2017-11-03-14.17.08.795327
RT @J_Buck51: #accessclientsolutio	COMMONug	Chicago, Illinois USA	1	2017-11-03-14.17.08.533199
RT @COMMONug: Get to know #AccessC	jbuck_imPower	Wisconsin, USA	0	2017-11-03-13.47.40.825775
RT @AndyYouens: Thank you all who	jbuck_imPower	Wisconsin, USA	9	2017-11-03-13.47.32.009431
RT @petem59: Where is option to se	jbuck_imPower	Wisconsin, USA	0	2017-11-03-13.46.52.783031

Total # of Stored Tweets: **108**

## Top 10 Tweet Locations & Sentiment



# Operations

## Supply Chain Optimization:

**Function:** AI optimizes supply chain processes by predicting demand, managing inventory, and identifying inefficiencies.

**Benefits:** Reduced costs, minimized waste, improved efficiency.

**Example:** A manufacturing company using AI to forecast demand and optimize production schedules.



# Operations

## Predictive Maintenance:

**Function:** AI predicts equipment failures and maintenance needs before they occur.

**Benefits:** Reduced downtime, lower maintenance costs, extended equipment life.

**Example:** An airline using AI to predict and prevent aircraft component failures, ensuring timely maintenance.





WMS interface

Interface Type:  WMS Status:  Between dates:   WMS Key:  ASW ECSN:

Interface Type	WMS Key	ASW ECSN	Date Created	Date Processed	Server	Status	Data	Respo
RDYSTOCKADJUSTMENTS			2019-03-15-13.10.04	2019-03-15-13.10.04	http://10.172.11.35/middelware/api/v1/...	200	{ "wmsdata" : [] }	
RDYDELIVERIES			2019-03-15-13.10.04	2019-03-15-13.10.04	http://10.172.11.35/middelware/api/v1/...	200	{ "wmsdata" : [] }	
SNDTRANSPORT	192029190	173104	2019-03-15-13.09.44	2019-03-15-13.09.44	http://10.172.11.35/middelware/api/v1/...	201	[{"Code":"192029190","Omschrijving":"AFH-DEMA DESIGN BVBA-191041694"}]	
SNDORDER	192029190	173103	2019-03-15-13.05.37	2019-03-15-13.05.37	http://10.172.11.35/middelware/api/v1/...	201	[{"Code":"192029190","Datum":"2019-03-15T08:00:02","Type":2...}]	
SNDPURCHASE	196010646	172855	2019-03-15-11.56.51	2019-03-15-11.56.51	http://10.172.11.35/middelware/api/v1/...	200	{ "Code":"196010646","Type":0,"Datum_Besteld":"2019-03-15T1..."}]	
SNDPURCHASE	196009840	172853	2019-03-15-11.56.50	2019-03-15-11.56.50	http://10.172.11.35/middelware/api/v1/...	201	[{"Code":"196009840","Type":0,"Datum_Besteld":"2019-03-15T1..."}]	
SNDPURCHASE	196011461	172833	2019-03-15-11.52.20	2019-03-15-11.52.20	http://10.172.11.35/middelware/api/v1/...	201	[{"Code":"196011461","Type":0,"Datum_Besteld":"2019-03-15T1..."}]	
SNDPURCHASE	196010152	172832	2019-03-15-11.51.49	2019-03-15-11.51.49	http://10.172.11.35/middelware/api/v1/...	201	[{"Code":"196010152","Type":0,"Datum_Besteld":"2019-03-15T1..."}]	
SNDORDER	192029172	172811	2019-03-15-11.50.27	2019-03-15-13.10.04	http://10.172.11.35/middelware/api/v1/...	500	[{"Code":"192029172","Datum":"2019-03-15T08:00:02","Type":0,...}]	Syst
SNDPURCHASE	196013104	172810	2019-03-15-11.48.19	2019-03-15-11.48.19	http://10.172.11.35/middelware/api/v1/...	201	[{"Code":"196013104","Type":0,"Datum_Besteld":"2019-03-15T1..."}]	
SNDPURCHASE	196013103	172809	2019-03-15-11.46.17	2019-03-15-11.46.17	http://10.172.11.35/middelware/api/v1/...	201	[{"Code":"196013103","Type":0,"Datum_Besteld":"2019-03-15T1..."}]	
SNDPURCHASE	196013102	172788	2019-03-15-11.45.16	2019-03-15-11.45.16	http://10.172.11.35/middelware/api/v1/...	201	[{"Code":"196013102","Type":0,"Datum_Besteld":"2019-03-15T1..."}]	
SNDORDER	192028895	172766	2019-03-15-11.40.50	2019-03-15-11.40.50	http://10.172.11.35/middelware/api/v1/...	201	[{"Code":"192028895","Datum":"2019-03-15T08:00:02","Type":0,...}]	
SNDPURCHASE	196012756	172765	2019-03-15-11.39.46	2019-03-15-11.39.46	http://10.172.11.35/middelware/api/v1/...	201	[{"Code":"196012756","Type":0,"Datum_Besteld":"2019-03-15T1..."}]	
SNDPURCHASE	196013098	172812	2019-03-15-11.37.15	2019-03-15-11.49.49	http://10.172.11.35/middelware/api/v1/...	200	{ "Code":"196013098","Type":0,"Datum_Besteld":"2019-03-15T1..."}]	
SNDORDER	192029165	172741	2019-03-15-11.35.26	2019-03-15-11.35.26	http://10.172.11.35/middelware/api/v1/...	201	[{"Code":"192029165","Datum":"2019-03-15T08:00:02","Type":0,...}]	
SNDPURCHASE	196013097	172742	2019-03-15-11.35.14	2019-03-15-11.35.14	http://10.172.11.35/middelware/api/v1/...	201	[{"Code":"196013097","Type":0,"Datum_Besteld":"2019-03-15T1..."}]	
SNDTRANSPORT	192029162	172740	2019-03-15-11.34.40	2019-03-15-11.34.40	http://10.172.11.35/middelware/api/v1/...	201	[{"Code":"192029162","Omschrijving":"AFH-BEKAERTDESLEE HO..."}]	
SNDORDER	192029162	172739	2019-03-15-11.32.44	2019-03-15-11.32.44	http://10.172.11.35/middelware/api/v1/...	201	[{"Code":"192029162","Datum":"2019-03-15T08:00:02","Type":2...}]	
SNDORDER	192029161	172738	2019-03-15-11.32.44	2019-03-15-11.32.44	http://10.172.11.35/middelware/api/v1/...	201	[{"Code":"192029161","Datum":"2019-03-15T08:00:02","Type":0,...}]	

JSON data:

```
[{"Code":"192029190","Omschrijving":"AFH-DEMA DESIGN BVBA-191041694","Creatie":"2019-03-15T13:09:44","Status":0,"Datum":"2019-03-19T00:00:00","Transporteur":{"Code":"PICKUP-PLAN","Naam":"PICKUP-PLAN"},"Eigenaar":{"Code":"A60","Naam":"A60"},"Orders":["192029190"]}]
```

Response:

```
{ "wmsdata" : [{"Collies": [], "Orders": [{"Type": 200, "Eigenaar": {"Code": "A60", "Naam": "CRAS woodshops"}, "Status": 2, "Contact": {"Naam": "tel best", "Telefoon": null, "Fax": null, "GSM": null, "Email": null}, "LeverAdres": {"Straat": "Industriezone Watervent", "Nummer": "0", "Postcode": "8501", "Gemeente": "Heule", "Land": "Belgium", "LandCode": "BE"}, "Klant": {"Code": "K36257", "Naam": "DEMA DESIGN BVBA"}, "Volume": null, "Gewicht": null, "OpmerkingPicker": null, "OpmerkingBon": null, "GevraagdeUitleverDatum": "2019-03-19T00:00:00", "Datum": "2019-03-15T08:00:02", "Referentie": "191041694", "Code": "192029190"}}, {"Status": 0, "Datum": "2019-03-19T00:00:00", "Creatie": "2019-03-15T13:09:44", "Transporteur": {"Code": "PICKUP-PLAN", "Naam": "PICKUP-PLAN"}, "Gepland ophalen door de klant"}, {"Omschrijving": "AFH-DEMA DESIGN BVBA-191041694", "Code": "192029190"}]}]}
```

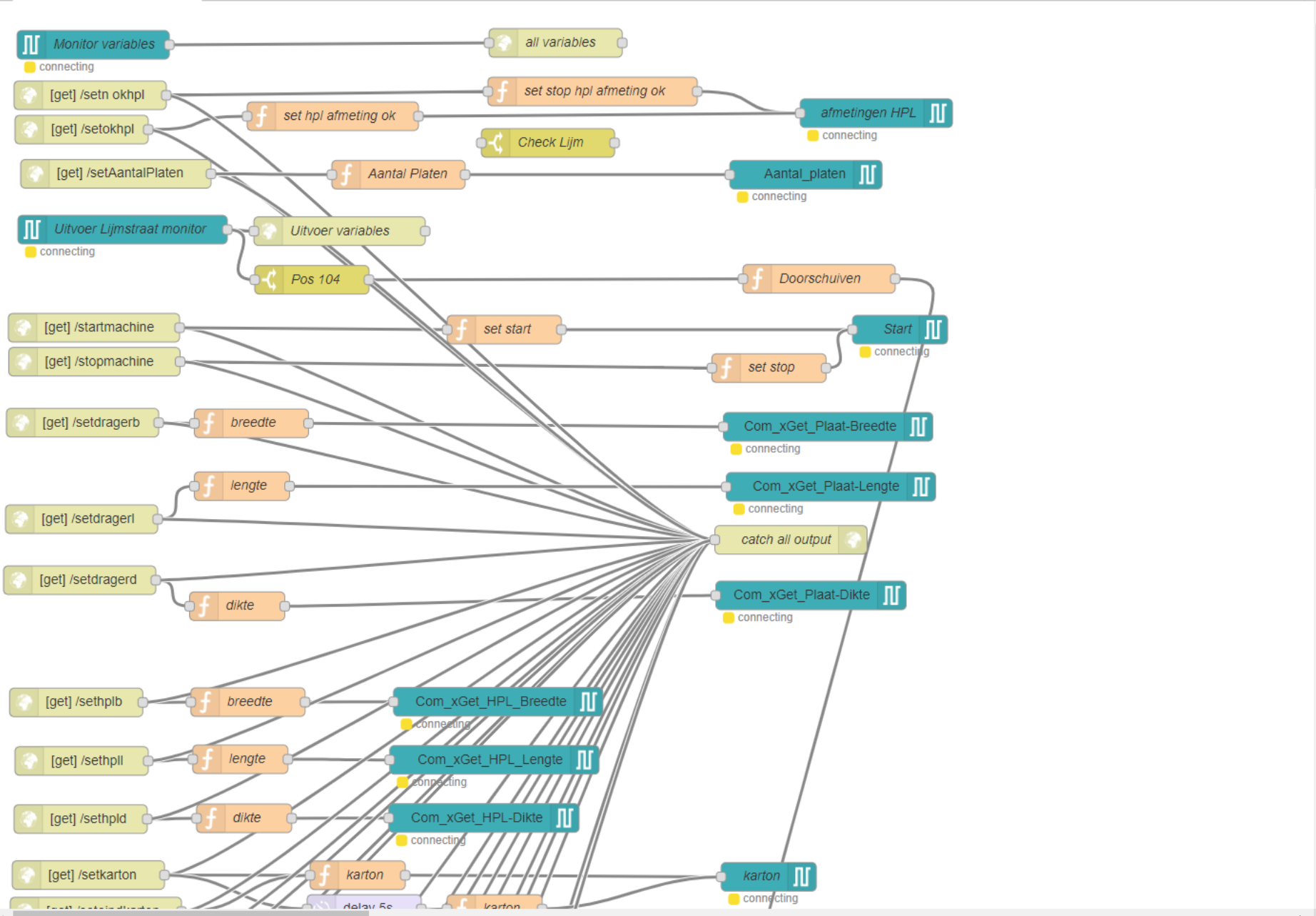


filter nodes

Flow 1

info

- input
  - inject
  - catch
  - status
  - link
  - mqtt
  - http
  - websocket
  - tcp
  - udp
  - s7
  - s7 http get
  - s7 comm
- output
  - debug
  - link
  - mqtt
  - http response
  - websocket
  - tcp
  - udp
  - s7
  - s7 comm
- function
  - all variables
  - set stop hpl afmeting ok
  - set hpl afmeting ok
  - Check Lijm
  - Aantal Platen
  - Uitvoer variables
  - Pos 104
  - Doorschuiven
  - set start
  - set stop
  - breedte
  - lengte
  - dikte
  - breedte
  - lengte
  - dikte
  - karton
  - karton



Information

Flow	"e16a9fea.afb6b"
Name	Flow 1
Status	Enabled

Flow Description

None

Enable or disable these tips from the option in the settings

filter nodes

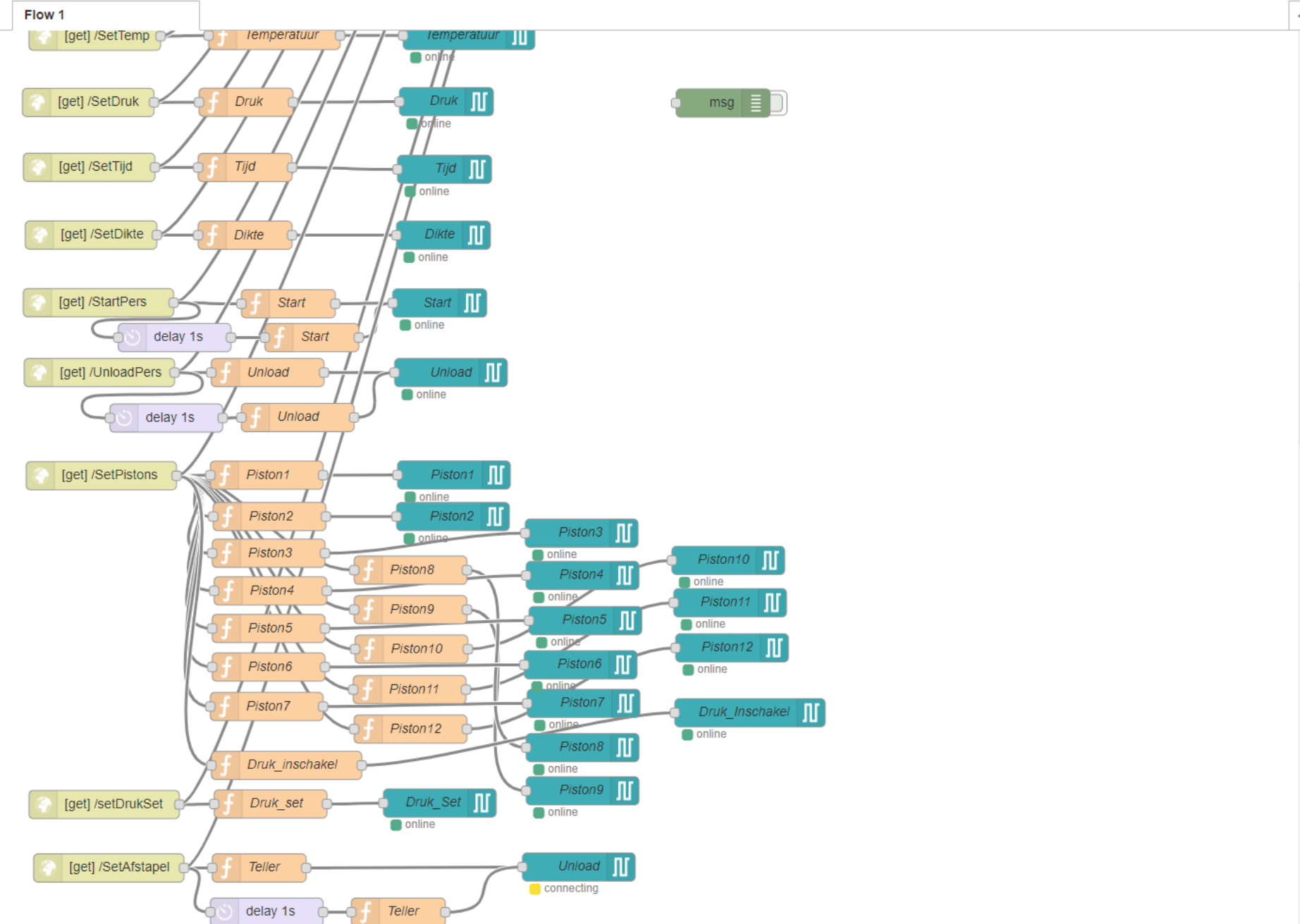
input

- inject
- catch
- status
- link
- mqtt
- http
- websocket
- tcp
- udp
- s7
- s7 http get
- s7comm

output

- debug
- link
- mqtt
- http response
- websocket
- tcp
- udp
- s7
- s7comm

function



info

Information

Flow	"e16a9fea.afb6b"
Name	Flow 1
Status	Enabled

Flow Description

None

Dragging a node onto a wire will splice it into the link

# Human Resources

## Recruitment:

**Function:** AI screens resumes, conducts initial interviews, and identifies the best candidates.

**Benefits:** Faster hiring process, improved candidate matching, reduced bias.

**Example:** A tech company using AI to streamline the recruitment process and identify top talent.

# Human Resources

## Employee Engagement:

**Function:** AI analyzes employee feedback and engagement metrics to provide insights and recommendations.

**Benefits:** Enhanced employee satisfaction, lower turnover, improved productivity.

**Example:** An organization using AI to analyze employee survey data and develop targeted engagement strategies.

# Finance

## Fraud Detection:

**Function:** AI detects fraudulent activities and anomalies in financial transactions.

**Benefits:** Enhanced security, reduced financial losses, real-time fraud detection.

**Example:** A bank using AI to monitor transactions and flag suspicious activities for further investigation.



# Finance

## Risk Management:

**Function:** AI assesses risks and provides insights for better decision-making.

**Benefits:** Improved risk assessment, proactive management, and compliance.

**Example:** An insurance company using AI to evaluate risks and price policies accurately.

Ingave aankoopfacturen

Einde ingave Bevestigen

PDF

Convert Pdf to Jso

Datum ingave: 11.09.2023

Journal: AF - AANKOOPFACTUREN DocumentNr: 2300202

Leverancier: 48348 - DKV NIEDERLASSUNG DUESSELDORF - DUESSELDORF

Factuurnummer: 1234567 Datum: 11.09.2023 Vervaldatum: 11.09.2023

Blokken:  Betaald:  Valutatatum: 11.09.2023

Te betalen bedrag: 2100 EUR Btw: 4 - 20% Land: FR

Totaal zonder btw: 2100

Btw niet aftrekbaar: 420 Rekening: 411020 - TERUG TE VORDEREN BTW FRANKRIJK

Disconto: 0 Vervaldatum: 11.09.2023

Buiten maatstaf: 0

Kredietbeperking: 0

Te betalen leeggoed: 0

Automatic Zoom

1 of 1

**E-FACTURE / E-REKENING**  
 Pour livraisons et prestations en  
 Voor dienstverlening en leveringen in  
**France**

**Adresse du client/adresse de facturation**  
 D.I.C. BVBA  
 Deknudt Invest en Consult  
 Charline Bourgois  
 Breestraat 31A  
 8540 DEERLIJK  
 BELGIEN

**Numéro client /**  
 Klijntnummer:  
 0000820248

**numéro fiscal EU client/ No. fiscal national /**  
 Kl. btw-Id./Nat. bel. nr.:  
 BE0894259628

**Numéro de facture /**  
 Factuurnummer:  
 234531304081002

**Date de facturation /**  
 Factuurdatum:  
 15.08.2023

Page / Pagina: 1 / 1

**Statistiques TVA**

20.00 %	43,74	8,75	52,49
<b>*</b>	43,74	8,75	52,49

Numero de TVA DKV : FR5427548075

Debet: EUR 840,00 Credit: EUR 2.100,00

Totaal debet niet gelijk aan totaal credit

K/L/R	Rekening	Rekening omschrijving	Kostenplaats	Kostenplaats omschrijving	Bedrag EUR	D/C	Btw vak	Omschrijving	Personeel	Personeel omschrijving
L	440000	Leveranciers			2.100,00	C				
R	411020	Terug te vorderen btw Frankrijk			420,00	D		DKV NIEDERLASSUNG DUESSELDORF		
R	411003	Terug te vorderen btw België medecontractant			420,00	D		DKV NIEDERLASSUNG DUESSELDORF		

# Recognize tekst - Watson



```
"images": [
  {
    "image": "img_0235.jpg",
    "text": "62 [09]\n22",
    "words": [
      {
        "line_number": 0,
        "location": {
          "height": 48,
          "left": 322,
          "top": 227,
          "width": 49
        },
        "score": 0.5176,
        "word": "62"
      },
      {
        "line_number": 0,
```

# Recognize tekst – Tesseract



```
"textAnnotations": [  
  {  
    "locale": "en",  
    "description": "YMLU 621093 9\n22U1\nCAUTION\n07/08/2017\n",  
    "boundingPoly": {  
      "vertices": [  

```

# Mayan EDMS



- Documents
- Workflows
- Checkouts
- Indexes
- Tags
- All

Impersonating user "hbrown".

Click here when finished

Actions

## Detail of workflow: Claims Workflow

Total: 5



Date and time	User	Origin state	Transition	Destination state	Comment	Additional details
May 15, 2021, 5:54 p.m.	hbrown	3. Expert	Archive	4. Vault	Authorization Payment confirmed Archival OK	
May 14, 2021, 11:33 p.m.	adow	2. Claim Review	To Expert	3. Expert	Document added	
May 14, 2021, 10:42 p.m.	hbrown	3. Expert	Reject	2. Claim Review	Expedient Needed	
May 12, 2021, 10:52 p.m.	adow	2. Claim Review	To Expert	3. Expert	Review needed	
May 11, 2021, 10:56 p.m.	jsmith	1. Received	To Claim Analyst	2. Claim Review	Received OK	

- ACLs
- Cabinets
- Check in/out
- Comments
- Content
- Duplicates
- Events
- File metadata
- Indexes
- Metadata
- OCR
- Pages
- Preview
- Properties

### LISTE DES COMMANDES PASSÉES

[FILTRES](#)

PDF	Agence	Code etablissement	Date commande	Num commande	Commentaire entete	Nb lignes	Date livraison	Code fournisseur	Origine	Heure commande	Mode transport
	070	07052	05/10/2024	07052-1465-1	POUR PROBLEME DE LIVRAISON ...	27	mercredi 09 octobre 2024	CHAPONNAY	API	16:06:44	L
	053	05370	10/10/2024	05370-2443-1	Contact obligatoire	16	mardi 15 octobre 2024	CHAPONNAY	API	16:06:45	L
	053	05300	08/10/2024	05300-15031-1		2	lundi 14 octobre 2024	CHAPONNAY	API	16:06:45	L
	053	05300	08/10/2024	05300-15031-2		4	jeudi 17 octobre 2024	CHAPONNAY	API	16:06:45	L
	053	05300	08/10/2024	05300-15031-3		7	lundi 21 octobre 2024	CHAPONNAY	API	16:06:45	L
	052	05203	08/10/2024	05203-1035-1		38	lundi 14 octobre 2024	CHAPONNAY	API	16:06:45	L
	025	02559	04/10/2024	02559-71-1		47	jeudi 10 octobre 2024	CHAPONNAY	API	16:06:45	L
	025	02558	10/10/2024	02558-124-1	Bonjour livraison entre 6h et 9h30 ...	3	lundi 14 octobre 2024	CHAPONNAY	API	16:06:45	L
	025	02509	16/10/2024	02509-5684-1		50	vendredi 18 octobre 2024	CHAPONNAY	API	16:06:45	L
	025	02509	02/10/2024	02509-5649-1		40	lundi 07 octobre 2024	CHAPONNAY	API	16:06:45	L
	025	02507	18/10/2024	02507-2978-1	Bonjour,	1	mardi 22 octobre 2024	CHAPONNAY	API	16:06:45	L
	024	02488	03/10/2024	02488-2918-1		32	lundi 07 octobre 2024	CHAPONNAY	API	16:06:45	L
	023	02383	22/10/2024	02383-1122-1		88	mercredi 23 octobre 2024	CHAPONNAY	API	16:06:45	L
	053	05300	02/10/2024	05300-14998-1		1	lundi 07 octobre 2024	CHAPONNAY	API	16:06:45	L
	053	05300	02/10/2024	05300-14998-2		5	jeudi 10 octobre 2024	CHAPONNAY	API	16:06:45	L
	053	05300	02/10/2024	05300-14998-3		13	lundi 14 octobre 2024	CHAPONNAY	API	16:06:45	L

MODIFIER

VIEW

SPLIT



## MODIFIER UNE COMMANDE

EXPORT

Num commande  
02313-9044-1

Code etablissement  
02313

Code fournisseur  
CHAPONNAY

Origine  
API

Nb lignes  
1

Mode transport  
L

Type commande  
220

Origine commande  
D

Version  
ACE

Date commande  
18/09/2024

Date livraison  
DD/MM/YYYY

Heure commande  
16:09:17

Commentaire entete  
ifpen.69360@api-restauration.com

+ ADD RECORD

Actions	Num ligne	Code article	Libelle	Quantite
	1	30967	Crème bio gastr&pât.UHT 35% 1L (Union Européenne) (PRÉSIDENT)	12





## Bon de Commande

05/10/2024

Commande N° 1465

**Expéditeur :**

Code Region : R070  
 Code API : 07052  
 Code Client : 260068  
 SPIT SAS  
 150 avenue de Lyon  
 26500 BOURG LES VALENCE  
 Deborah Urze

**BONJOUR  
 NOUVEAU NUMERO  
 04.75.42.11.87**

**POUR PROBLEME DE LIVRAISON  
 CONTACTER LE NOUVEAU GERANT AU :  
 06 09 18 46 31 DEBORAH**

**Destinataire :**

PRO A PRO SUD CHAPONNAY  
 276 RUE ANDRE AMPERE  
 69970 CHAPONNAY CEDEX

**Livraison au : mercredi 09 oct. 2024**

CodeRef	Designation	Qte	Unité	Prix U.	Conso	S.Total
02795	[A] Abricots oreillons au naturel (Import) (JIC)	3,00	Boîte 4/4 de 475 Gr	2,369 €	11/10/2024	7,107 €
02220	[A] Ananas en tranches entières SL (Import)	2,00	Boîte 4/4 de 490 Gr	2,464 €	11/10/2024	4,928 €
160962	[A] Blé entier Periblé CE² 5K (France) (VIVIEN PAILLE)	2,00	Sac de 5 Kg	11,890 €	11/10/2024	23,780 €
55410	[A] Bouillon volail.déshy.1K (50L) (KNORR PROFESSIO)	3,00	Boîte de 1 Kg	10,230 €	11/10/2024	30,690 €
101429	[A] Champignons à la grecque (France) (LOUIS MARTIN)	2,00	Boîte 5/1 de 4 Kg	20,216 €	11/10/2024	40,432 €
60439	[A] Croûtons cubiq.grillé.aill 500g (Import) (PASQUIER)	5,00	Sachet de 500 Gr	2,404 €	11/10/2024	12,020 €
02006	[A] Crème marron vanillée (O.F.) (UE) (VALADE EN CORRÉ)	2,00	Boîte 4/4 de 1000 Gr	6,098 €	11/10/2024	12,196 €
160003	[A] Curcuma moulu 400g (Import) (SAISSE)	1,00	Boîte de 400 Gr	3,707 €	11/10/2024	3,707 €
151796	[A] Curry doux 1K (Import) (SAISSE)	1,00	Sachet de 1000 Gr	6,957 €	11/10/2024	6,957 €
103544	[A] Daim brisures 1K (DAIM)	1,00	Sachet de 1 Kg	15,027 €	11/10/2024	15,027 €
34971	[A] Fonds brun lié 750g 37L (KNORR 1-2-3)	3,00	Boîte de 750 Gr	10,516 €	11/10/2024	31,548 €
151762	[A] Graines de pavot 1K (SAISSE)	2,00	Sac de 1 Kg	8,911 €	11/10/2024	17,822 €
53190	[A] Levure chimique 11g x6 (BELLE FRANCE)	6,00	Pièce de 11 Gr (1 Lot de 6 Pièce de 11 Gr)	0,074 €	11/10/2024	0,444 €
154439	[A] Maïzena 2.5K (MAIZENA)	1,00	Boîte de 2.5 Kg	11,867 €	11/10/2024	11,867 €
162775	[A] Morceaux coeurs palmier 2.495K (Import)	2,00	Boîte 3/1 de 1.56 Kg	6,646 €	11/10/2024	13,292 €

# Cost-sensitive Learning

- Modern-day applications are often of a cost sensitive nature
  - Example areas: healthcare, sales forecasting, customer churn problems, loan charge-off forecasting, real estate price prediction, inventory planning, ...
  - Solution -> cost-sensitive predictive techniques
- 
- Decorte T., Raymaekers J., Verdonck T. (2023) Interpretable Cost-Sensitive Regression through One-Step Boosting, Decision Support Systems

# Cost-sensitive regression

## ■ Classification

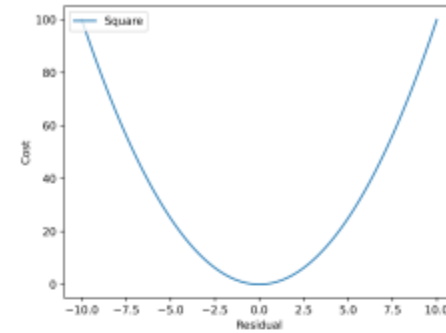
- Misclassification costs

		True Class	
		1	2
Predicted Class	1	$C_{11}$	$C_{12}$
	2	$C_{21}$	$C_{22}$

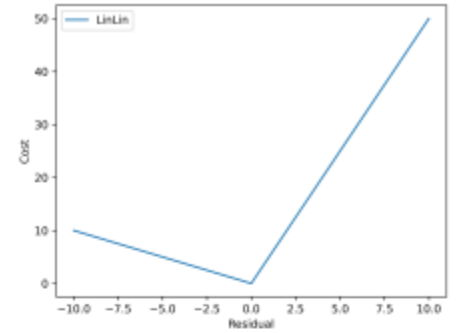
Figure 1: Example cost matrix

## ■ Regression

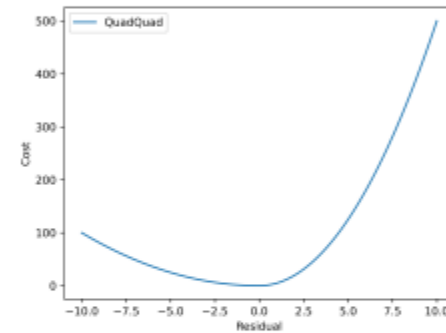
- Asymmetric costs between over- and underpredictions
- Various cost functions illustrate the true costs based on prediction errors



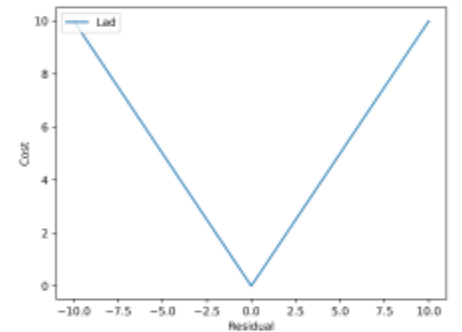
(a) Squared cost function



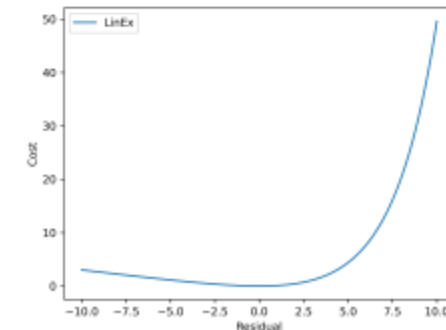
(b) Lin-Lin (Linear-Linear) cost function plotted with  $a = 5$  and  $b = 1$



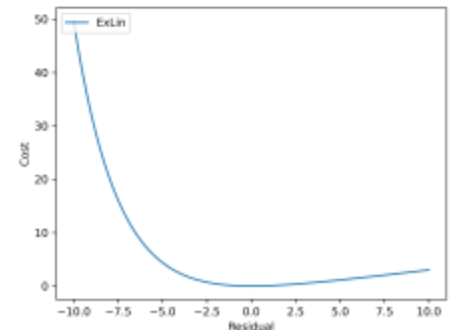
(c) Quad-Quad (Quadratic-Quadratic) cost function plotted with  $a = 5$  and  $b = 1$



(d) Lad (Least Absolute Deviation) cost function



(e) Lin-Ex (Linear-Exponential) cost function plotted with  $a = 0.4$  and  $b = 1$



(f) Ex-Lin (Exponential-Linear) cost function plotted with  $a = -0.4$  and  $b = 1$

# Cost-sensitive regression

- Loan charge-off forecasting
- Set-up: Overpredicting loan charge-off will lead to extra funds locked up in reserves and hence a reduced earnings and also a hit in credit scoring with analysts (from not using the reserves as well as deducting earnings to the reserve fund). On the other hand underpredicting loan charge-off leads to a much larger hit in credit scoring and regulatory fines (and much worse).
- Goal: Obtain a cost-sensitive picture of the required amount of reserves required for the upcoming fiscal year

# Cost-sensitive regression

## Results

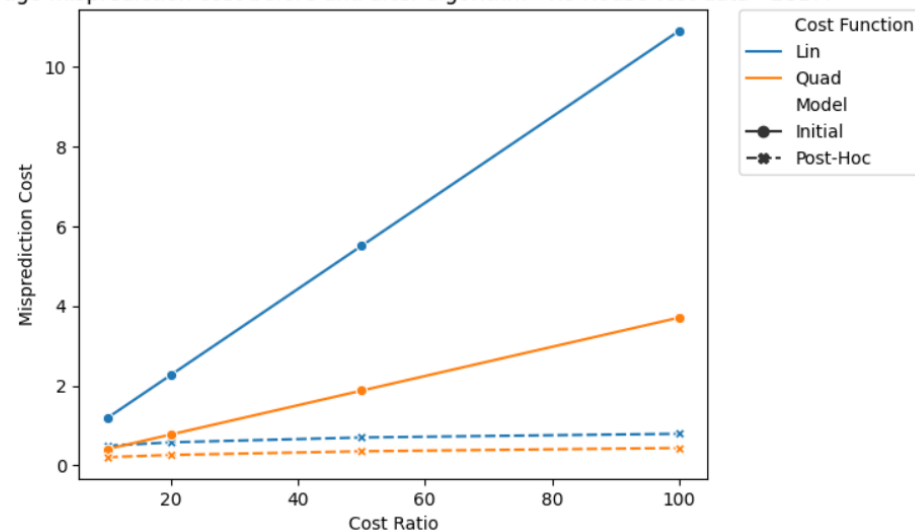
LightGBM regression (LGBM) - KC House Training Data

Cost Function	Cost Ratio	Initial Cost	Post-Hoc Cost	% Decrease
LinLin	1:10	1.081	0.435	59.8
	1:20	2.064	0.508	75.4
	1:50	5.013	0.604	87.9
	1:100	9.927	0.673	93.2
QuadQuad	1:10	0.333	0.162	51.4
	1:20	0.633	0.205	67.6
	1:50	1.534	0.272	82.3
	1:100	3.036	0.330	89.1
LinEx	2:10	61.780	7.204	88.0

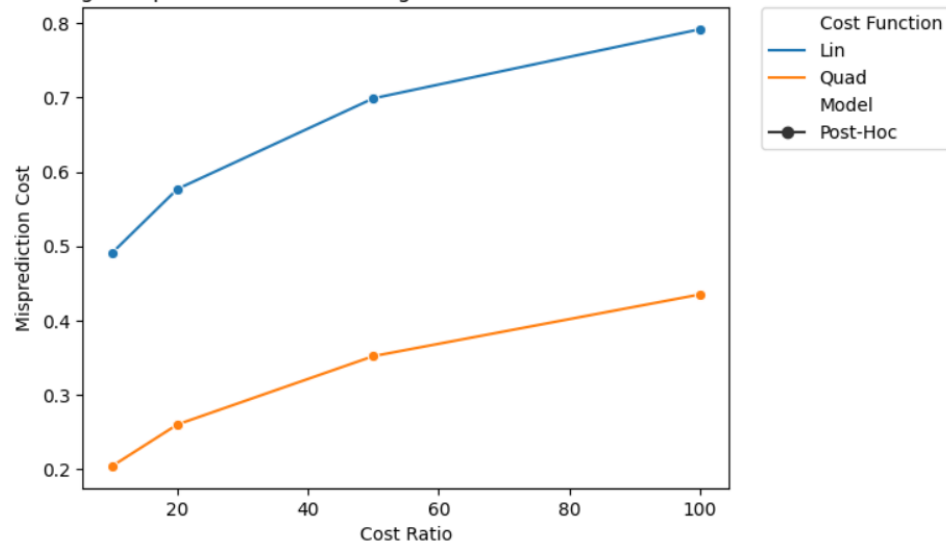
LightGBM regression (LGBM) - KC House Testing Data

Cost Function	Cost Ratio	Initial Cost	Post-Hoc Cost	% Decrease
LinLin	1:10	1.190	0.491	58.8
	1:20	2.270	0.577	74.6
	1:50	5.510	0.699	87.3
	1:100	10.910	0.792	92.7
QuadQuad	1:10	0.407	0.204	50.1
	1:20	0.774	0.260	66.4
	1:50	1.875	0.352	81.2
	1:100	3.709	0.435	88.3
LinEx	2:10	182.214	13.490	92.6

Average misprediction cost before and after algorithm - KC House test data - LGBM



Average misprediction cost after algorithm - KC House test data - LGBM



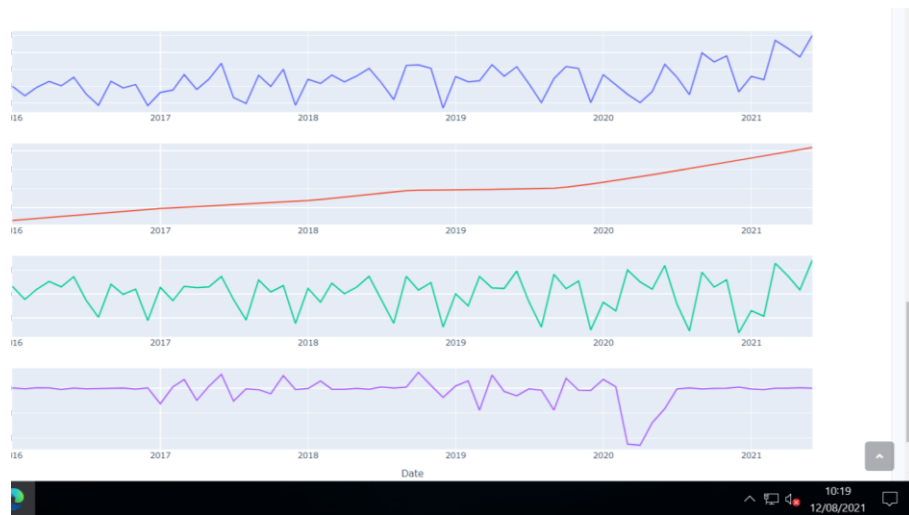
# Cost-sensitive sales forecasting

- Leverage forecasting models
- Real time tracking of trends and decomposition of sales movements
- Commonly used for budgeting and optimization
- In combination with predictive inventory management



# Cost-sensitive sales forecasting

- Purchasing problem due to long wait times at supplier + increase transparency throughout the firm using sales forecasting
- Solve purchasing problem and obtain strategic overview of sales evolution + decomposition of sales





# Spatio-temporal data analysis


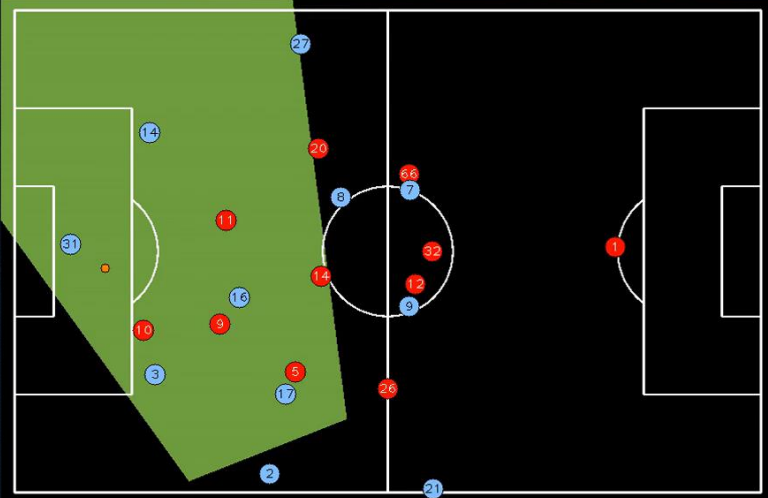



© REUTERS



# How is spatio-temporal data captured?

Events:



Manchester City

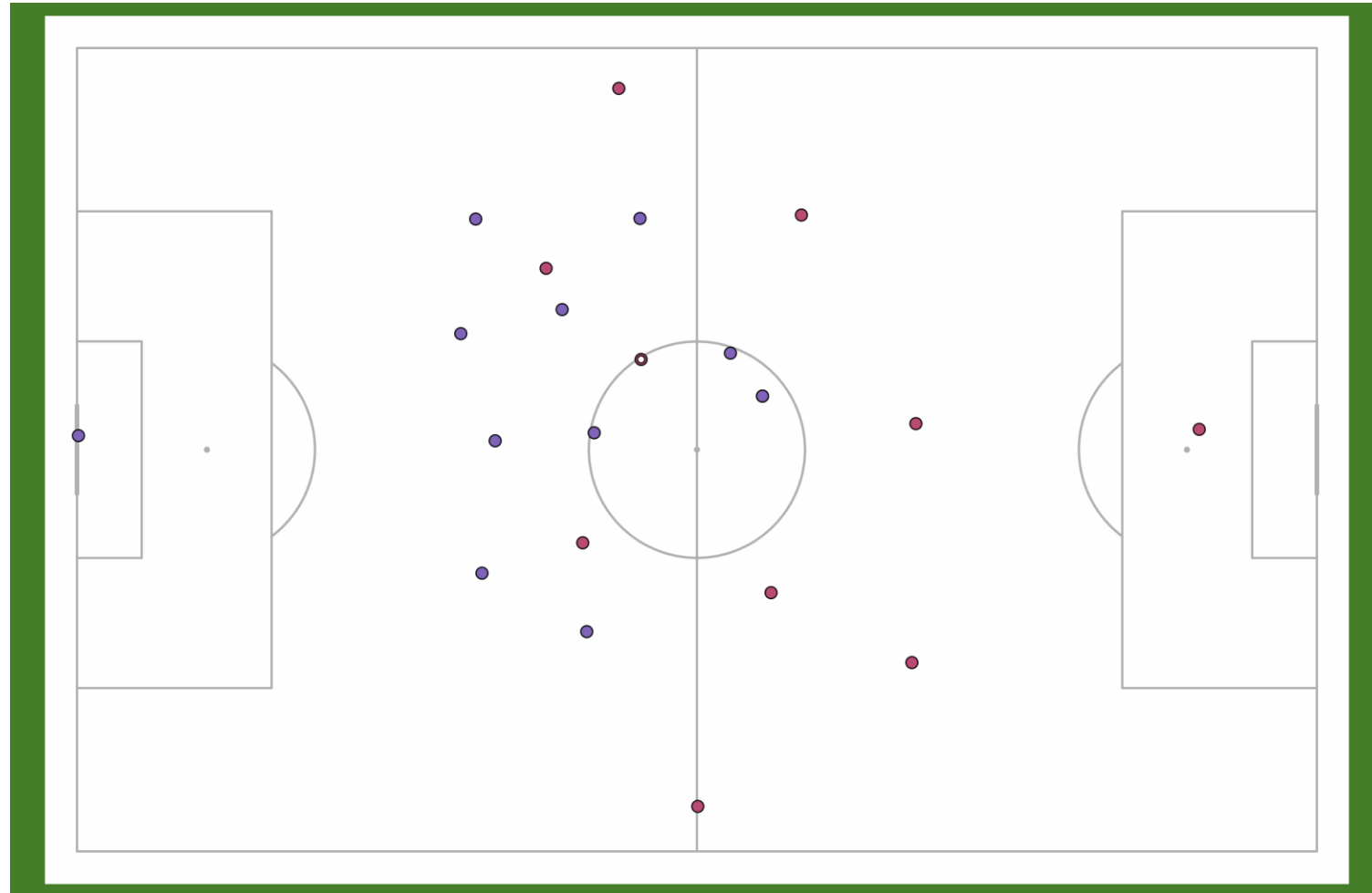
Player	Coordinate	Speed (m/s)	Accel (m/s/s)
--------	------------	-------------	---------------

Liverpool

Player	Coordinate	Speed (m/s)	Accel (m/s/s)
--------	------------	-------------	---------------

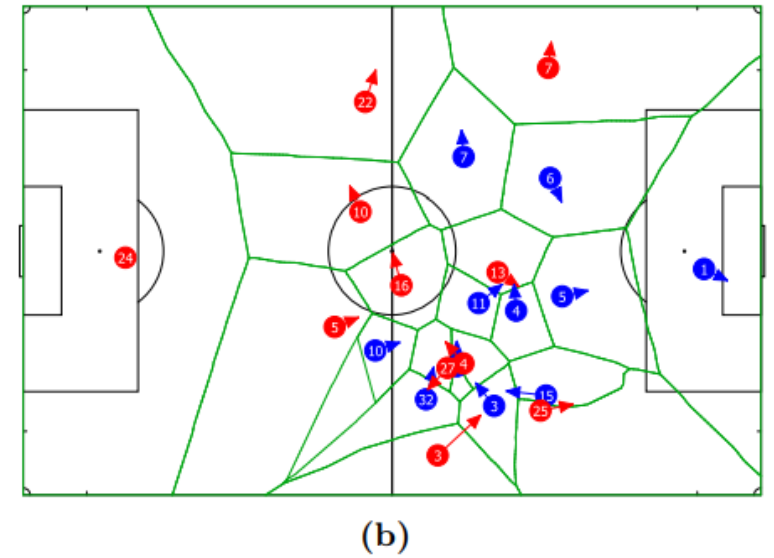
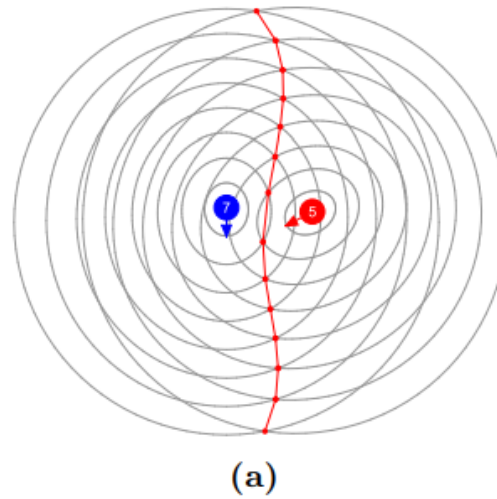
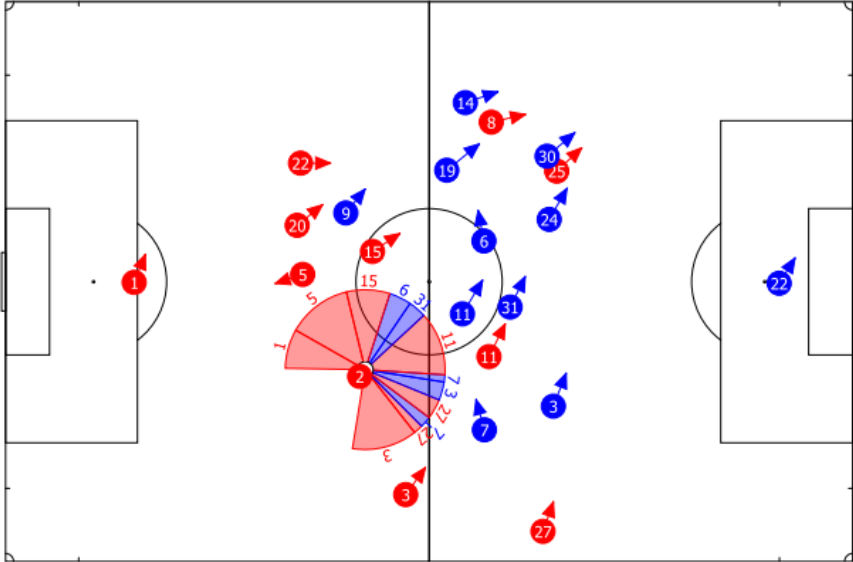
The image displays two methods of capturing spatio-temporal data in football. On the left, a tactical diagram for Manchester City shows 31 numbered player positions on a pitch. On the right, a live broadcast still from a Manchester City vs Liverpool match shows the same pitch with player positions. Below each diagram is a table header for data capture: Player, Coordinate, Speed (m/s), and Accel (m/s/s). The SkillCorner logo is visible in the top right of the broadcast still.

# Spatio-temporal data analysis



# Spatio-temporal data analysis

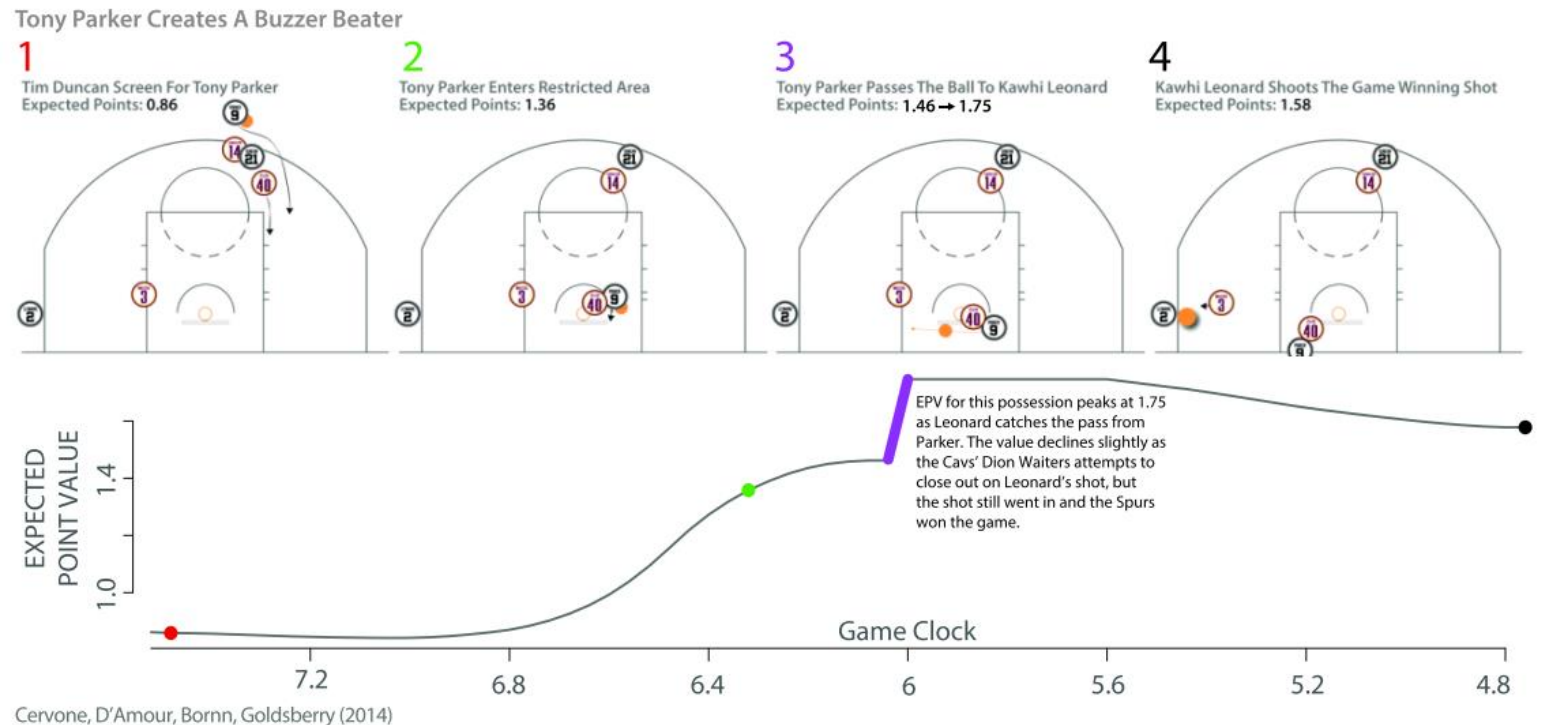
$$m \frac{d}{dt} v = F - kv$$



# Performance metric

- EPV – expected possession value
- How many points the offense will score during a possession
- Conditional expectation
- Evaluate player actions across the match

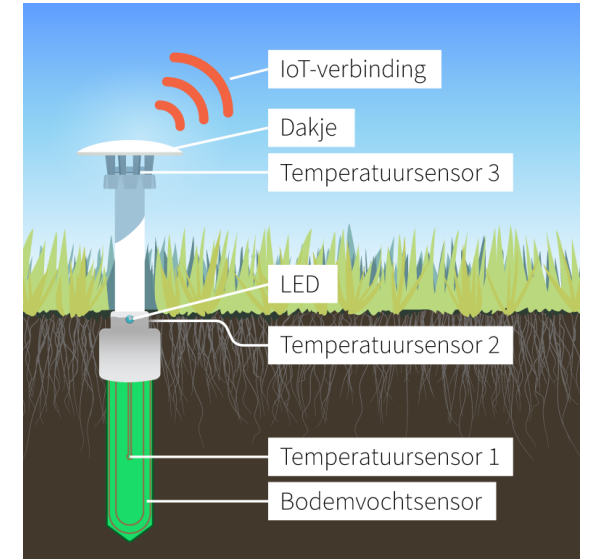
$$EPVA = \sum_{\text{touches}} EPV(t_{\text{end}}) - EPV_r(t_{\text{start}}), \text{ where } \{t_{\text{start}}, t_{\text{end}}\} \text{ bookend each touch.}$$



Picture: Cervone, D., D'Amour, A., Bornn, L., & Goldsberry, K. (2014, February). Pointwise: Predicting points and valuing decisions in real time with nba optical tracking data. In Proceedings of the 8th MIT Sloan Sports Analytics Conference, Boston, MA, USA (Vol. 28, p. 3).

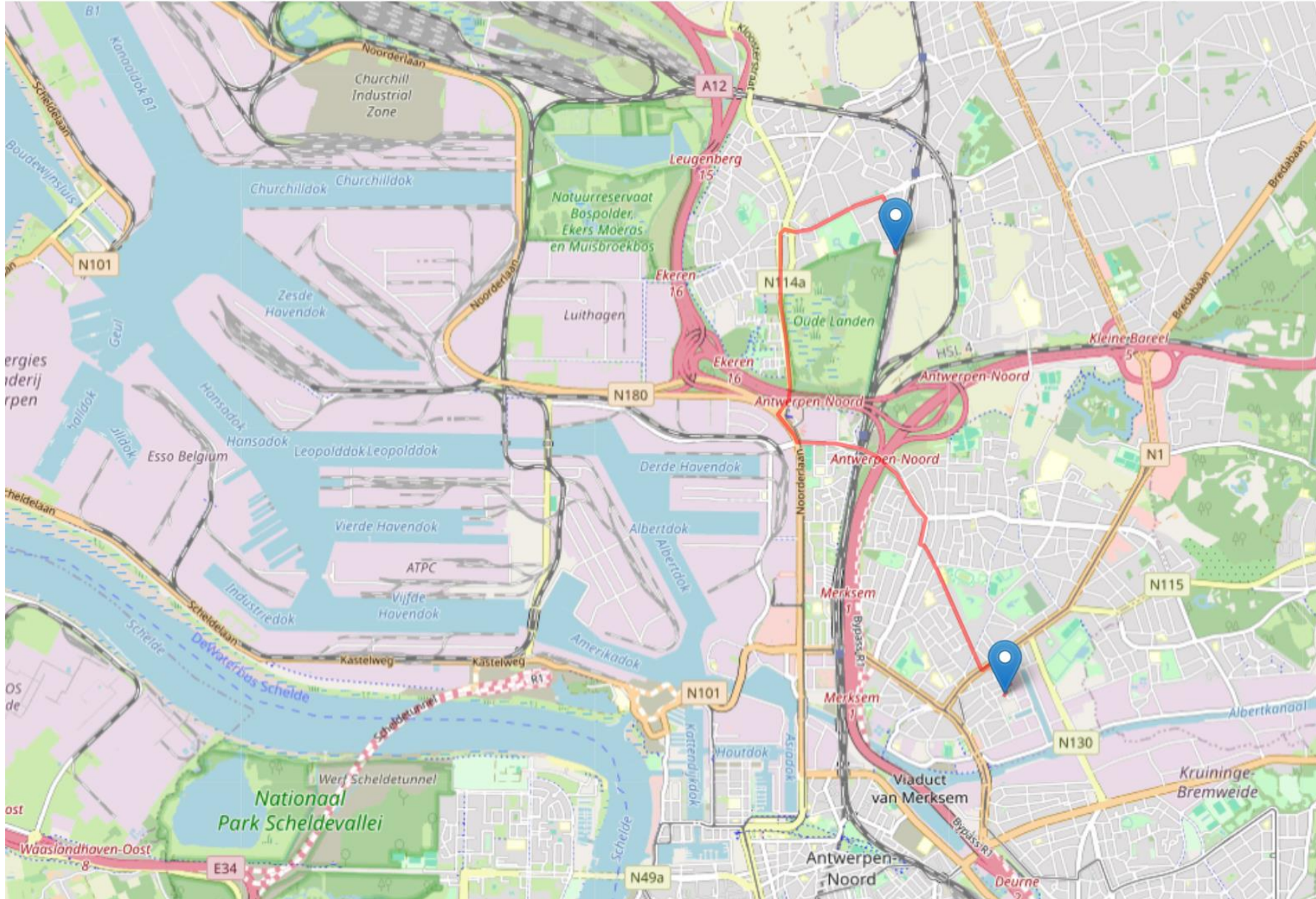
# Spatio-temporal data analysis

- CurieuzeNeuzen in de Tuin will generate an internationally unique dataset.
- The dataset will provide scientists with a much better understanding of the drought sensitivity of our gardens, parks, natural areas, and agricultural regions.
- CurieuzeNeuzen in de Tuin is part of the international SoilTemp project.
- The SoilTemp project aims to establish a global network of soil weather stations.
- The 5,000 measurement locations in the CurieuzeNeuzen project will immediately double the amount of data in the SoilTemp database.
- <https://curieuzeneuzen.be/het-onderzoek/>
- <https://www.standaard.be/curieuzeneuzen/map/#8.5/51.07/4.1576>





# IBM i GEOSPATIAL ROUTE CALCULATOR



```
    },
    {
      "distance": 257.2,
      "duration": 37.8,
      "type": 1,
      "instruction": "Turn right onto Madrasstraat",
      "name": "Madrasstraat",
      "way_points": [
        1,
        4
      ]
    },
    {
      "distance": 499.8,
      "duration": 60,
      "type": 0,
      "instruction": "Turn left onto Kattendijkdok-Oostkaai",
      "name": "Kattendijkdok-Oostkaai",
      "way_points": [
        4,
        13
      ]
    },
    {
      "distance": 439.4,
      "duration": 58.5,
      "type": 1,
      "instruction": "Turn right onto Londenstraat",
      "name": "Londenstraat",
      "way_points": [
        13,
        23
      ]
    },
    {
      "distance": 3359,
      "duration": 450.3,
      "type": 0,
      "instruction": "Turn left onto Rijnkaai",
      "name": "Rijnkaai",
      "way_points": [
        23,
        91
      ]
    },
  ],
  {
```

**Instruction:** Head northeast on Groot Hagelkruis

**Distance:** 116.8 meters

**Duration:** 28 seconds

**Instruction:** Turn right onto Steenstraat

**Distance:** 117.7 meters

**Duration:** 28.2 seconds

**Instruction:** Turn right onto Steenstraat, N114

**Distance:** 1593.2 meters

**Duration:** 188.5 seconds

**Instruction:** Turn left onto Noorderlaan, N180

**Distance:** 302.9 meters

**Duration:** 44.3 seconds

**Instruction:** Turn left

**Distance:** 1403.7 meters

**Duration:** 195.7 seconds

**Instruction:** Turn left onto Maantjessteenweg

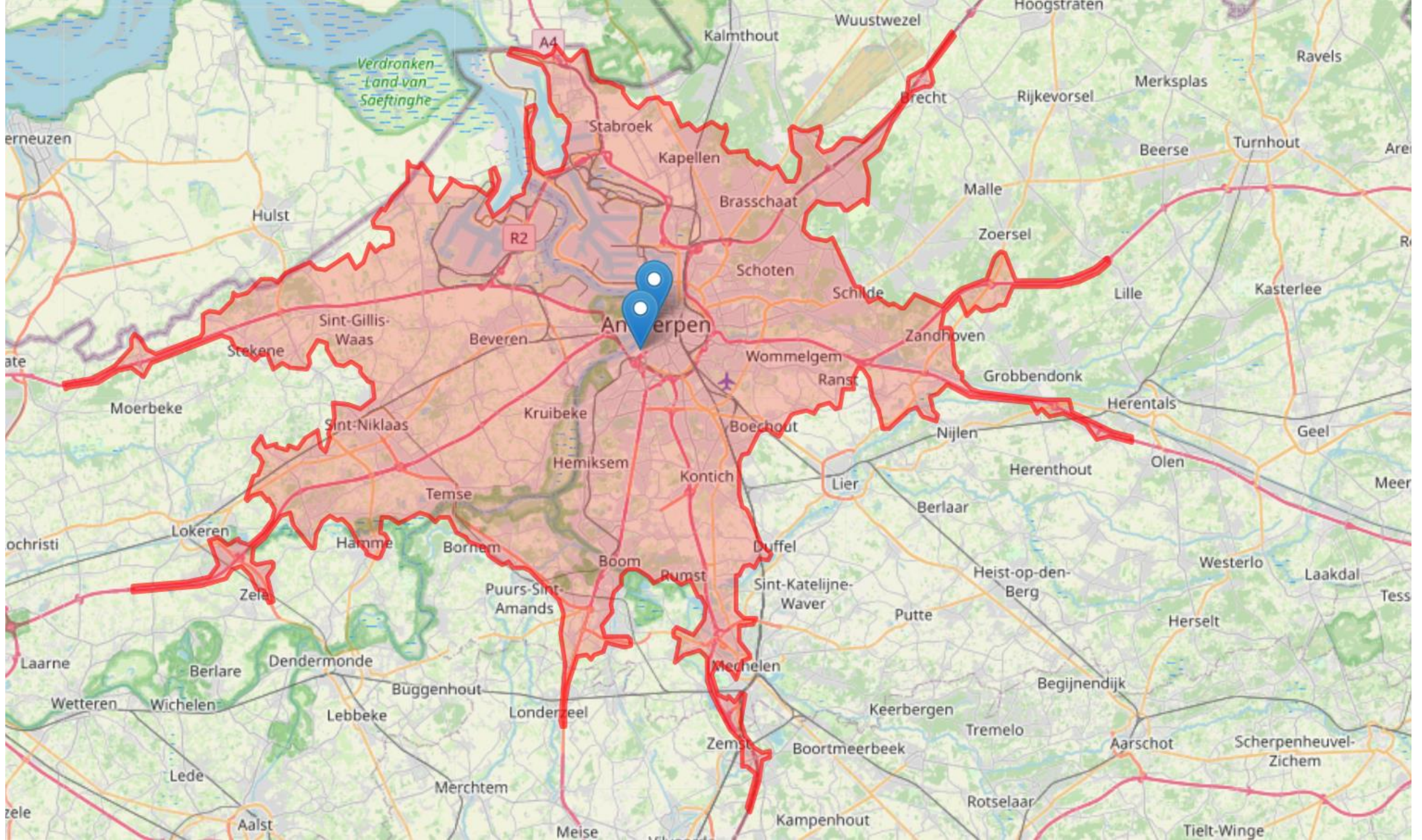
**Distance:** 834.1 meters

**Duration:** 70.5 seconds

# Isochrones

- Reachability has become a crucial component for many organizations from all different kinds of domains. Isochrones which will help you determine which areas objects are able reach in given times or distances.





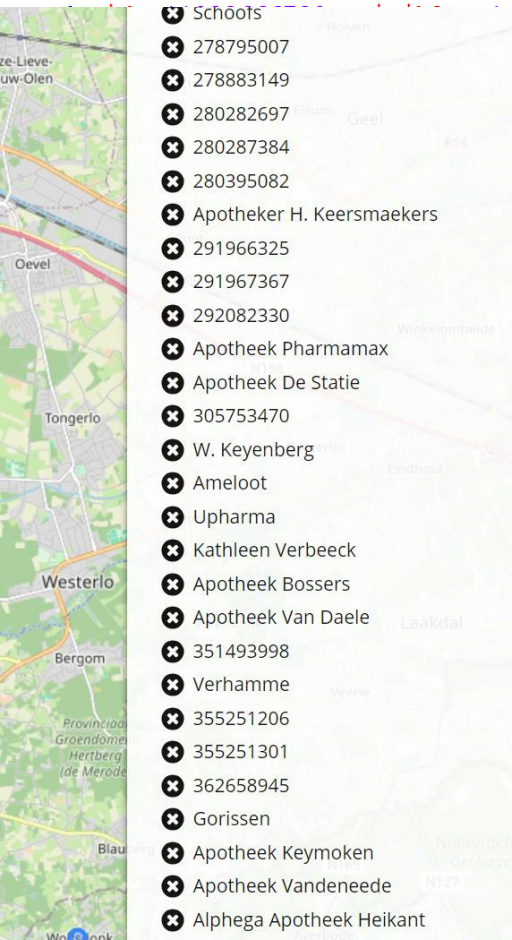


```
{
  "type": "FeatureCollection",
  "bbox": [
    3.865827,
    50.852759,
    4.985571,
    51.476335
  ],
  "features": [
    {
      "type": "Feature",
      "properties": {
        "group_index": 0,
        "value": 1800,
        "center": [
          4.38441172415126,
          51.206450821368946
        ]
      },
      "geometry": {
        "coordinates": [
          [
            [
              3.867398,
              51.184704
            ],
            [
              3.871146,
              51.185088
            ],
            [
              3.87484,
              51.185468
            ],
            [
              3.867398,
              51.184704
            ]
          ]
        ]
      }
    }
  ]
}
```

# POIs

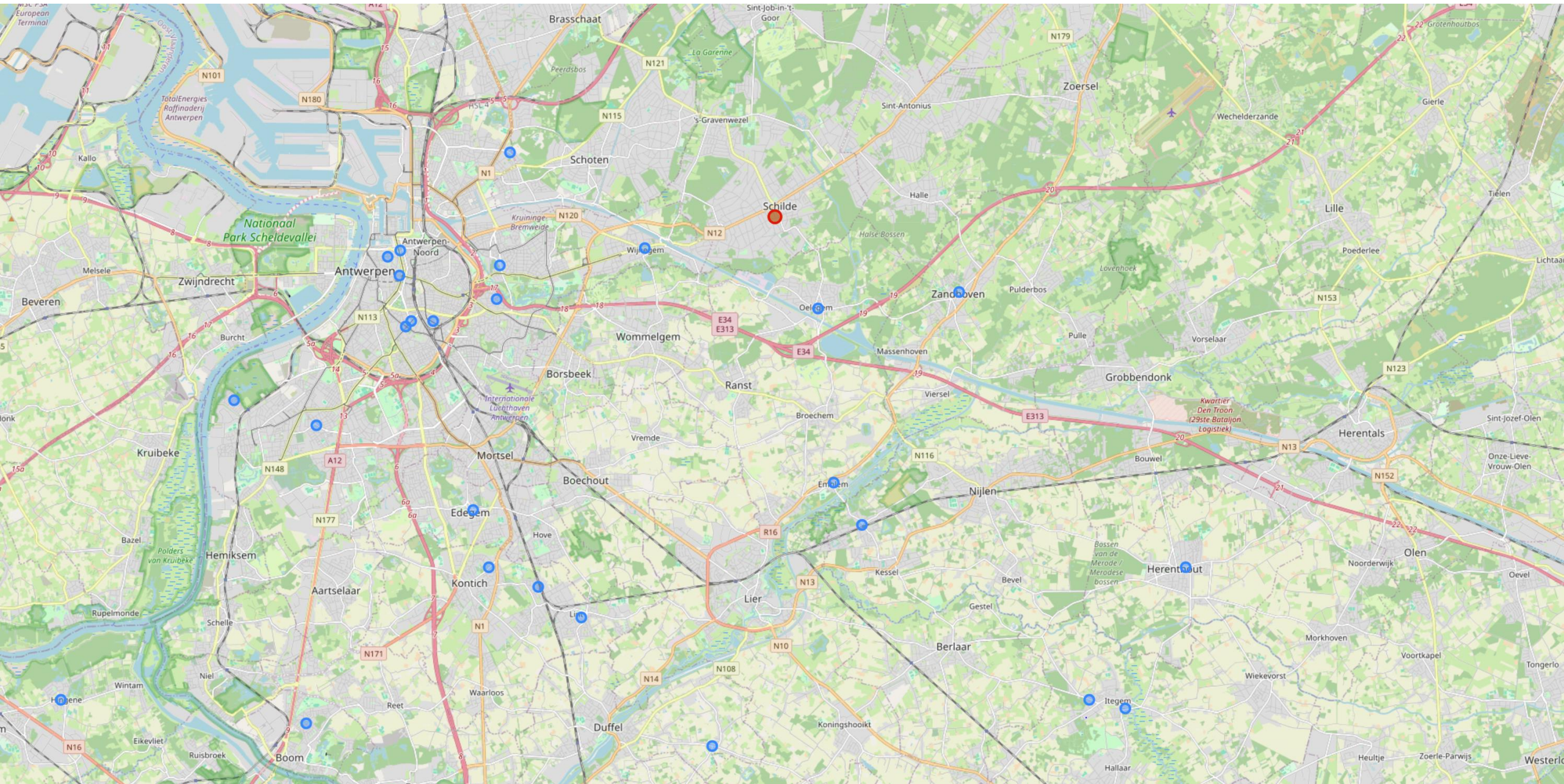
- You can search for categories of points of interest around a point, path or even within a given polygon and consume the rich meta information returned for your needs.
- <https://github.com/GIScience/openpoiservice>

```
<node id="1018670438" visible="true" version="2" changeset="133087338" timestamp="2023-02-27T13:15:51Z" user="cEvLgWiQ" uid="5432507" lat="51.2335440" lon="4.5615503">
<tag k="addr:housenumber" v="104"/>
<tag k="addr:street" v="Turnhoutsebaan"/>
<tag k="branch" v="Schilder"/>
<tag k="name" v="Delitraiteur"/>
<tag k="opening_hours" v="Mo-Su,PH 07:00-22:00"/>
<tag k="operator" v="Delitraiteur"/>
<tag k="operator:wikidata" v="Q115222326"/>
<tag k="phone" v="+32 3 361 92 59"/>
<tag k="shop" v="deli"/>
</node>
<node id="10858959006" visible="true" version="1" changeset="13555205" timestamp="2023-04-30T22:40:28Z" user="pi11" uid="12066190" lat="51.2357383" lon="4.5557683">
<tag k="denomination" v="catholic"/>
<tag k="description" v="Verwerkt in toegangspoort Sint-Iutgardisschool. Kleine afgesloten kastje met Mariabeeldje."/>
<tag k="historic" v="wayside_shrine"/>
<tag k="religion" v="christian"/>
</node>
```



```
<node id="5609564707" visible="true" version="1" changeset="58851937" timestamp="2018-05-10T14:09:51Z" user="lodde1949" uid="138772" lat="51.2327681" lon="4.5600899"/>
<node id="5609564708" visible="true" version="1" changeset="58851937" timestamp="2018-05-10T14:09:51Z" user="lodde1949" uid="138772" lat="51.2327584" lon="4.5600181"/>
<node id="5609564709" visible="true" version="1" changeset="58851937" timestamp="2018-05-10T14:09:51Z" user="lodde1949" uid="138772" lat="51.2327271" lon="4.5600289"/>
<node id="5609564710" visible="true" version="1" changeset="58851937" timestamp="2018-05-10T14:09:51Z" user="lodde1949" uid="138772" lat="51.2327367" lon="4.5601007"/>
<node id="5609564711" visible="true" version="1" changeset="58851937" timestamp="2018-05-10T14:09:51Z" user="lodde1949" uid="138772" lat="51.2328206" lon="4.5601155"/>
<node id="5609564712" visible="true" version="1" changeset="58851937" timestamp="2018-05-10T14:09:51Z" user="lodde1949" uid="138772" lat="51.2328600" lon="4.5600880"/>
<node id="5609564713" visible="true" version="1" changeset="58851937" timestamp="2018-05-10T14:09:51Z" user="lodde1949" uid="138772" lat="51.2328748" lon="4.5601422"/>
<node id="5609564714" visible="true" version="1" changeset="58851937" timestamp="2018-05-10T14:09:51Z" user="lodde1949" uid="138772" lat="51.2328354" lon="4.5601697"/>
<node id="5609564715" visible="true" version="1" changeset="58851937" timestamp="2018-05-10T14:09:51Z" user="lodde1949" uid="138772" lat="51.2323147" lon="4.5592980"/>
<node id="5609564716" visible="true" version="1" changeset="58851937" timestamp="2018-05-10T14:09:51Z" user="lodde1949" uid="138772" lat="51.2325534" lon="4.5597041"/>
<node id="5609564717" visible="true" version="1" changeset="58851937" timestamp="2018-05-10T14:09:51Z" user="lodde1949" uid="138772" lat="51.2325472" lon="4.5596388"/>
<node id="5609564718" visible="true" version="1" changeset="58851937" timestamp="2018-05-10T14:09:51Z" user="lodde1949" uid="138772" lat="51.2328196" lon="4.5591388"/>
<node id="5609564719" visible="true" version="2" changeset="111877014" timestamp="2021-09-29T16:54:00Z" user="pi11" uid="12066190" lat="51.2326926" lon="4.5591749">
<tag k="name" v="Schilder"/>
<tag k="traffic_sign" v="city_limit"/>
<tag k="traffic_sign:direction" v="forward"/>
</node>
<node id="5609564720" visible="true" version="1" changeset="58851937" timestamp="2018-05-10T14:09:51Z" user="lodde1949" uid="138772" lat="51.2322781" lon="4.5597524"/>
```







```

1 SELECT
2   NODEID,
3   NODEVISIBLE,
4   NODEVERSION,
5   QSYS2.ST_ASTEXT (NODEPOINT)
6 FROM CDLIGHT.OSMNODES;
7
8

```

NODEID	VISIBLE NODEVISIBLE	VERSION NODEVERSION	00004
127977864	true	4	POINT (4.553736 51.231606)
127977871	true	4	POINT (4.567771 51.2356709999999996)
127977873	true	10	POINT (4.574221 51.237519)
243670933	true	7	POINT (4.573567 51.234032)
246834665	true	5	POINT (4.556564 51.232423)
246834718	true	9	POINT (4.548624 51.23976)
246834719	true	11	POINT (4.551877 51.2386069999999995)
246834721	true	5	POINT (4.552597 51.237164)
246834722	true	4	POINT (4.553826 51.234783)
246834723	true	7	POINT (4.554424 51.2338449999999995)
246834724	true	2	POINT (4.554666 51.233756)
246834725	true	3	POINT (4.555461 51.2339349999999995)
246834726	true	3	POINT (4.555664 51.233933)
246834727	true	2	POINT (4.55577399999999995 51.2339149999999996)
246834728	true	2	POINT (4.556007 51.23379)

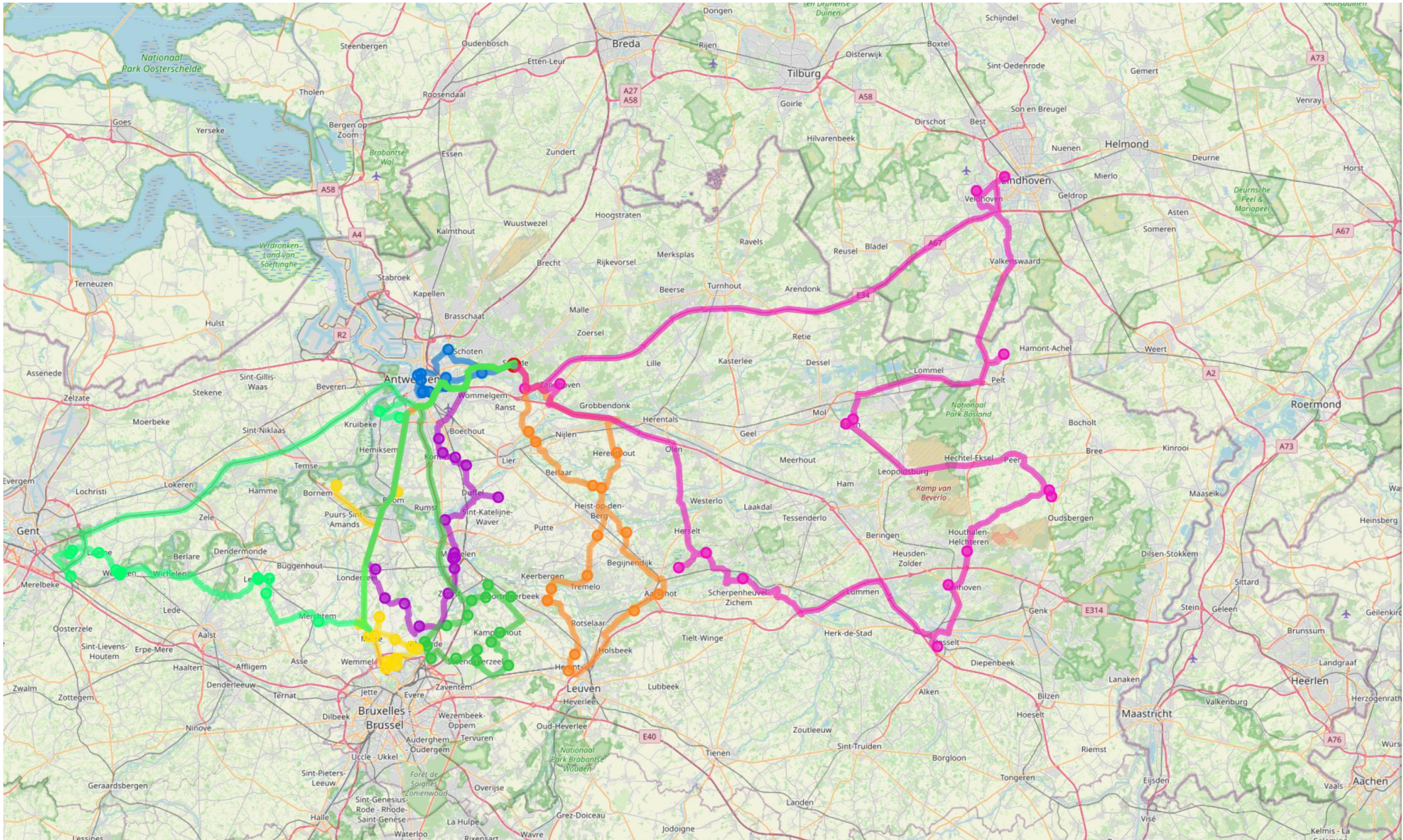
	KEY	VALUE
NODEID	TAGKEY	TAGVALUE
243670933	direction	both
243670933	surface	paving stones
243670933	traffic calming	table
246834665	highway	traffic signals
246834665	traffic signals	blink mode
246834665	traffic signals:direction	forward
246834719	network:type	node network
246834719	rcn ref	80
246834723	network:type	node network
246834723	rwn ref	48
246834833	direction	backward
246834833	highway	stop
255406352	direction	both
255406352	network:type	node network
255406352	rwn ref	57
255406352	surface	paving stones
255406352	traffic calming	table
255602843	highway	traffic signals
255602843	traffic signals:direction	backward
369988615	amenity	fuel
369988615	brand	Esso
369988615	brand:wikidata	Q867662
369988615	brand:wikipedia	en:Esso
369988615	check date	2022-09-01
369988615	compressed air	yes
369988615	name	Express
369988615	operator	Esso



# Optimization

- Traveling Salesmen and other Vehicle Routing Problems are no problem for our optimization endpoint. Based on the excellent Vroom project this service provides you with optimal routes while considering your specific vehicle and time constraints.





Vehicle 1 Clone >>

- ⊗ 15, Nieuwstraat, Schilde
- ⊗ 15, Nieuwstraat, Schilde

Clone >>

Vehicle 2

- ⊗ 15, Nieuwstraat, Schilde
- ⊗ 15, Nieuwstraat, Schilde

Clone >>

Vehicle 3

- ⊗ 15, Nieuwstraat, Schilde
- ⊗ 15, Nieuwstraat, Schilde

Clone >>

Vehicle 4

- ⊗ 15, Nieuwstraat, Schilde
- ⊗ 15, Nieuwstraat, Schilde

Clone >>

Vehicle 5

- ⊗ 15, Nieuwstraat, Schilde
- ⊗ 15, Nieuwstraat, Schilde

Clone >>

Vehicle 6

- ⊗ 15, Nieuwstraat, Schilde
- ⊗ 15, Nieuwstraat, Schilde

Clone >>

Vehicle 7

- ⊗ 15, Nieuwstraat, Schilde
- ⊗ 15, Nieuwstraat, Schilde

Clone >>

Vehicle 8

- ⊗ 15, Nieuwstraat, Schilde
- ⊗ 15, Nieuwstraat, Schilde

### Add locations

- by clicking on the map

- using [OpenStreetMap tag](#)

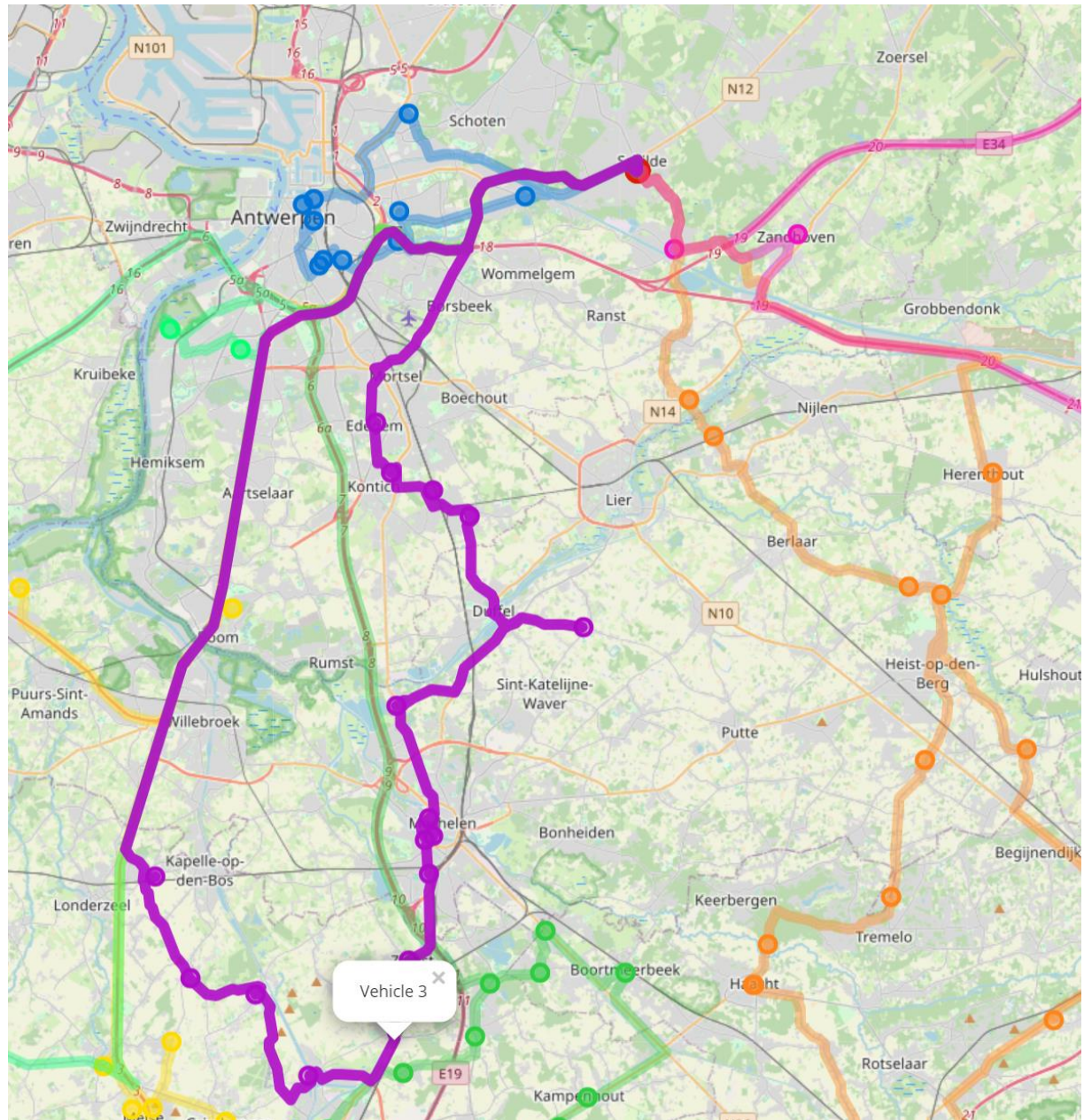
More values for [amenity](#).

Add

Vehicle 1

- 1 Apotheek Meeussen
- 2 De Beul
- 3 Ter Rivieren
- 4 Zwitserse Apotheek
- 5 Apotheek Bek
- 6 Kruispunt Apotheek





# Ethical Considerations

# Bias and Fairness in AI

## **Issue:**

AI systems can inadvertently perpetuate or even amplify existing biases present in the training data. This can lead to unfair treatment of certain groups.

## **Examples:**

Discriminatory hiring practices if AI systems are trained on biased recruitment data.

Biased credit scoring models that disadvantage certain demographics.

## **Mitigation Strategies:**

Use diverse and representative datasets for training AI models.

Regularly audit AI systems for bias and implement corrective measures.

Implement fairness-aware algorithms designed to minimize bias.

# Transparency and Explainability

## **Issue:**

AI systems, particularly those using complex models like deep learning, can be "black boxes" that make decisions without clear explanations.

## **Examples:**

Customers and regulators demand transparency in AI-driven decisions, such as loan approvals or medical diagnoses.

## **Mitigation Strategies:**

Develop explainable AI models that provide insights into how decisions are made.

Implement transparency protocols and documentation for AI systems.

Educate stakeholders on how AI systems work and the rationale behind their decisions.

# Data Privacy and Security

## **Issue:**

AI systems often require large amounts of personal data, raising concerns about data privacy and security.

## **Examples:**

Unauthorized data access and breaches can lead to sensitive information being exposed.

Misuse of personal data for purposes beyond the original intent.

## **Mitigation Strategies:**

Implement robust data encryption and security measures to protect data.

Ensure compliance with data protection regulations like GDPR.

Adopt privacy-preserving AI techniques, such as differential privacy and federated learning.



# Job Displacement and Workforce Impact

## **Issue:**

AI-driven automation can lead to job displacement and changes in the workforce landscape.

## **Examples:**

Automation of routine tasks in industries such as manufacturing and customer service can lead to job losses.

New job roles and skills are required, leading to a skills gap.

## **Mitigation Strategies:**

Invest in reskilling and upskilling programs for employees.

Encourage a culture of continuous learning and adaptation within the organization.

Focus on AI-human collaboration, where AI augments human capabilities rather than replacing them.

# Accountability and Governance

## **Issue:**

Determining accountability for AI-driven decisions can be challenging, particularly when AI systems operate autonomously.

## **Examples:**

Legal and ethical questions arise when AI systems make incorrect or harmful decisions.

Lack of clear governance frameworks for AI deployment and oversight.

## **Mitigation Strategies:**

Establish clear governance frameworks and accountability structures for AI systems.

Develop and enforce ethical guidelines and policies for AI usage.

Implement monitoring and auditing processes to ensure compliance with ethical standards.

EU AI Act

<https://artificialintelligenceact.eu/ai-act-explorer/>



**EU Artificial  
Intelligence Act**

# EU AI Act



## The AI Act Explorer

The European Union has introduced new legislation on artificial intelligence: The EU AI Act. It lays the foundations for the regulation of AI in the EU.

Our AI Act Explorer enables you to explore the contents of the Act in an intuitive way, or search for parts that are most relevant to you. It contains the full [Final Draft of the Artificial Intelligence Act](#) as of 19 April 2024. Here you can learn [how policymaking in the European Union works](#).

### Navigating the AI Act

Looking for a **quick overview**? Here is a [brief summary of the legal text](#).

Want to know **which parts of the AI Act apply to you**? Use our [Compliance Checker](#).

### Looking for something specific?

### Table of Contents

The EU AI Act consists of 12 main titles. Each title contains a set of Articles.

Chapter I: General Provisions	+
Chapter II: Prohibited Artificial Intelligence Practices	+
Chapter III: High-Risk AI System	+
Chapter IV: Transparency Obligations for Providers and Deployers of Certain AI Systems and GPAI Models	+
Chapter V: General Purpose AI Models	+

### Annexes

Annexes provide supplementary information alongside the Regulation.

- [Annex I: List of Union Harmonisation Legislation](#)
- [Annex II: List of Criminal Offences](#)
- [Annex III: High-Risk AI Systems](#)
- [Annex IV: Technical Documentation](#)
- [Annex V: EU Declaration of Conformity](#)
- [Annex VI: Conformity Assessment Procedure Based on Internal Control](#)

### Recitals

Recitals provide context about how an article should be interpreted or implemented.

1	2	3	4	5	6	7	8	9
10	11	12	13	14	15	16	17	18
19	20	21	22	23	24	25	26	27
28	29	30	31	32	33	34	35	36
37	38	39	40	41	42	43	44	45
46	47	48	49	50	51	52	53	54
55	56	57	58	59	60	61	62	63
64	65	66	67	68	69	70	71	72

# Managing Ethical Challenges

# Developing Ethical Guidelines and Policies

## **Create a Framework**

Develop comprehensive ethical guidelines that outline the principles and standards for AI development and deployment.

Involve diverse stakeholders, including legal, compliance, and ethical experts, in the creation of these guidelines.

## **Document Policies**

Clearly document policies related to data usage, bias mitigation, transparency, and accountability.

Ensure these policies are communicated and accessible to all employees involved in AI projects.

# Ensuring Diverse and Unbiased Data

## **Data Collection**

Collect data from diverse sources to ensure that it is representative of different demographics and scenarios.

Regularly update datasets to reflect current and diverse real-world conditions.

## **Bias Detection and Mitigation**

Implement tools and techniques to detect and mitigate bias in datasets and AI models.

Regularly audit AI systems to identify and address any biases that may arise.



# Implementing Transparency Measures

## **Explainable AI**

Use explainable AI techniques to ensure that AI decisions can be understood and interpreted by humans.

Provide clear and concise explanations for AI-driven decisions to stakeholders, including customers and regulators.

## **Open Communication**

Maintain open channels of communication with stakeholders about how AI systems operate and the data they use.

Foster a culture of transparency by regularly sharing information about AI projects and their impact.

# Continuous Monitoring and Auditing

## **Regular Audits**

Conduct regular audits of AI systems to ensure they comply with ethical guidelines and policies.

Use both internal and external auditors to provide an objective assessment of AI systems.

## **Performance Monitoring**

Continuously monitor AI systems for performance and ethical compliance.

Implement real-time monitoring tools to detect and address issues promptly.

# Promoting AI Literacy within the Organization

## **Training Programs**

Develop and implement training programs to educate employees about AI technologies, their potential impacts, and ethical considerations.

Ensure that training includes practical examples and case studies to illustrate key concepts.

## **Encouraging Ethical Mindset**

Foster an organizational culture that prioritizes ethical considerations in AI development and deployment.

Encourage employees to raise concerns and suggest improvements related to AI ethics.

# Establishing Accountability and Governance

## **Clear Roles and Responsibilities**

Define clear roles and responsibilities for AI ethics, including appointing ethics officers or committees.

Ensure that accountability structures are in place to oversee AI projects and address ethical issues.

## **Governance Frameworks**

Implement governance frameworks that provide oversight and guidance for AI initiatives.

Regularly review and update these frameworks to keep pace with technological advancements and regulatory changes.

Next Steps

# Continuous Innovation

AI technology is rapidly evolving, offering new opportunities for innovation and growth. Enterprises must stay informed about the latest advancements and be prepared to adapt.

The integration of AI will transform the workforce, requiring continuous learning and adaptation. Investing in employee training and development will be key to thriving in an AI-driven future.

Collaboration between businesses, technology providers, and regulatory bodies will be essential to maximize AI's benefits while addressing ethical and societal concerns.

# Begin Your AI Journey

Start exploring how AI can be integrated into your business strategy. Identify potential areas for AI implementation and assess their feasibility and impact.

Make a commitment to ethical AI practices. Develop policies, guidelines, and frameworks that prioritize fairness, transparency, and accountability.

# Begin Your AI Journey

Invest in the necessary talent and infrastructure to support AI initiatives. Build a team of skilled AI professionals and ensure your technology stack can handle AI workloads.

Encourage a culture of innovation within your organization. Support experimentation and continuous improvement to stay ahead in the rapidly changing AI landscape.





# Questions & Answers

# Thank you!

## Contact Information

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- Email: [info@cdinvest.be](mailto:info@cdinvest.be)

